

## Combined Business & Technical Course List – September 2007

### BUSINESS

#### OFFICE PRODUCTIVITY

##### Access 2000 MOS Series

Access 2000 MOS: 1 Creating Databases	(A2KMOU)
Access 2000 MOS: 2 Building Tables	(A2KM01)
Access 2000 MOS: 3 Modifying Tables	(A2KM02)
Access 2000 MOS: 4 Sorting and Filtering	(A2KM03)
Access 2000 MOS: 5 Relationships and Queries	(A2KM04)
Access 2000 MOS: 6 Building Forms	(A2KM05)
Access 2000 MOS: 7 Producing Reports	(A2KM06)
Access 2000 MOS: 8 Advanced Tasks	(A2KM07)

##### Access 2002 Series

Access 2002: 1 Creating Databases	(AXPMOU)
Access 2002: 2 Building Tables	(AXPM01)
Access 2002: 3 Modifying Tables	(AXPM02)
Access 2002: 4 Sorting and Filtering	(AXPM03)
Access 2002: 5 Relationships & Queries	(AXPM04)
Access 2002: 6 Building Forms	(AXPM05)
Access 2002: 7 Producing Reports	(AXPM06)
Access 2002: 8 Advanced Tasks	(AXPM07)

##### Access 2003 Series

Access 2003: 1 Introduction to Access	(MACCS3)
Access 2003: 2 Designing and Building Tables	(MACC01)
Access 2003: 3 Enhanced Tables & Datasheets	(MACC02)
Access 2003: 4 Searches and Queries	(MACC03)
Access 2003: 5 Advanced Queries and Calculations	(MACC04)
Access 2003: 6 Access Report System	(MACC05)
Access 2003: 7 The Internet, Forms, and the Analyzer	(MACC06)

##### Access 2007 Series

Access 2007: 1 Introduction to Access	(07ACCE)
Access 2007: 2 Creating Tables	(07AC01)
Access 2007: 3 Working with Tables	(07AC02)
Access 2007: 4 Creating Forms	(07AC03)
Access 2007: 5 Creating Reports	(07AC04)
Access 2007: 6 Creating Queries and Filters	(07AC05)

##### Excel 2000 MOS Series

Excel 2000 MOS: 1 Working with Cells	(E2KMOU)
Excel 2000 MOS: 2 Working with Files	(E2KM01)
Excel 2000 MOS: 3 Formatting Worksheets	(E2KM02)
Excel 2000 MOS: 4 Page Setup and Printing	(E2KM03)
Excel 2000 MOS: 5 Worksheets and Workbooks	(E2KM04)
Excel 2000 MOS: 6 Formulas and Functions	(E2KM05)
Excel 2000 MOS: 7 Charts and Objects	(E2KM06)

##### Excel 2000 MOS Expert Series

Excel 2000 MOS Expert: 1 Importing and Exporting Data	(E2KEXP)
Excel 2000 MOS Expert: 2 Working with Templates, Links, and Report Manager	(E2KE01)
Excel 2000 MOS Expert: 3 Formatting, Sorting, and Filtering Data	(E2KE02)
Excel 2000 MOS Expert: 4 Naming Ranges, Working with Macros, and Customizing Toolbars	(E2KE03)
Excel 2000 MOS Expert: 5 Validating and Auditing Data	(E2KE04)
Excel 2000 MOS Expert: 6 Analyzing Data and Using PivotTables	(E2KE05)
Excel 2000 MOS Expert: 7 Sharing Work and Adding Security	(E2KE06)

##### Excel 2002 Series

Excel 2002: 1 Working with Cells	(EXPMOU)
Excel 2002: 2 Working with Files	(EXPM01)
Excel 2002: 3 Formatting Worksheets	(EXPM02)
Excel 2002: 4 Page Setup and Printing	(EXPM03)
Excel 2002: 5 Worksheets and Workbooks	(EXPM04)
Excel 2002: 6 Formulas and Functions	(EXPM05)
Excel 2002: 7 Charts and Objects	(EXPM06)

##### Excel 2003 Series

Excel 2003: 1 Getting Started	(EXCL03)
Excel 2003: 2 Creating a Spreadsheet	(EXCL01)
Excel 2003: 3 Formatting Data	(EXCL02)
Excel 2003: 4 Editing and Printing Worksheets	(EXCL03)
Excel 2003: 5 Managing Worksheets	(EXCL04)
Excel 2003: 6 Charts and Databases	(EXCL05)
Excel 2003: 7 Hypertext and Tips	(EXCL06)

##### Excel 2007 Series

Excel 2007: 1 Getting Started	(07EXCE)
Excel 2007: 2 Creating a Worksheet	(07EX01)
Excel 2007: 3 Formatting Data	(07EX02)
Excel 2007: 4 Editing and Printing Worksheets	(07EX03)
Excel 2007: 5 Managing Worksheets	(07EX04)
Excel 2007: 6 Using Charts and Objects	(07EX05)

##### ✓Excel 2007 Advanced Series

Excel 2007 Advanced: 1 Filtering and Sorting Data	(07AEXC)
Excel 2007 Advanced: 2 Using Pivot Tables	(07AE01)
✓Excel 2007 Advanced: 3 Working with Functions	(07AE02)
✓Excel 2007 Advanced: 4 Using Data Analysis Tools	(07EX03)
✓Excel 2007 Advanced: 5 Automating with VBA Macros	(07EX04)
✓Excel 2007 Advanced: 6 Adding Connections and Importing Data	(07EX05)

##### GroupWise 5.5 Series

GroupWise 5.5: 1 Getting Started with GroupWise	(GROU55)
GroupWise 5.5: 2 Creating and Sending Messages	(GROU01)
GroupWise 5.5: 3 Organizing Your Mailbox	(GROU02)
GroupWise 5.5: 4 Calendar, Task, and Phone Features	(GROU03)
GroupWise 5.5: 5 Managing Documents and Folders	(GROU04)
GroupWise 5.5: 6 Advanced GroupWise Features	(GROU05)

## Combined Business & Technical Course List – September 2007

### BUSINESS

#### OFFICE PRODUCTIVITY (CONTINUED)

<b>GroupWise 6.5 Series</b>	<b>(GW65NV)</b>
GroupWise 6.5: 1 Getting Started	(GW6501)
GroupWise 6.5: 2 Message and the Address Book	(GW6502)
GroupWise 6.5: 3 Managing Messages	(GW6503)
GroupWise 6.5: 4 Calendars and Tasks	(GW6504)
GroupWise 6.5: 5 Advanced GroupWise Features	(GW6505)
GroupWise 6.5: 6 Managing Documents	(GW6506)
GroupWise 6.5: 7 Remote Access and Customizing GroupWise	(GW6507)
GroupWise 6.5: 8 Mobile GroupWise Access	(GW6508)

<b>Internet Explorer 6 Series</b>	<b>(INTLIB)</b>
Internet Explorer 6: 1 Browsing the Web	(IE6I01)
Internet Explorer 6: 2 Using Files and Mail	(IE6I02)

<b>Internet Explorer 7 Series</b>	<b>(IE7DEL)</b>
Internet Explorer 7: 1 Learning the New Interface and Features	(IE7D01)

<b>Lotus Notes 6.5 Series</b>	<b>(LTNT65)</b>
Lotus Notes 6.5: 1 Mail	(ITNT01)
Lotus Notes 6.5: 2 Calendar, To Do Lists and Address Books	(ITNT02)
Lotus Notes 6.5: 3 Databases	(ITNT03)
Lotus Notes 6.5: 4 Managing and Enhancing Documents	(ITNT04)
Lotus Notes 6.5: 5 Advanced Notes Features	(ITNT05)

<b>Lotus Notes R5 Series</b>	<b>(NO5LIB)</b>
Lotus Notes R5: 1 Getting Around in Notes	(NO5C01)
Lotus Notes R5: 2 Reading and Sending Mail	(NO5C02)
Lotus Notes R5: 3 Managing Mail	(NO5C03)
Lotus Notes R5: 4 Using the Calendar	(NO5C04)
Lotus Notes R5: 5 Meetings and Address Books	(NO5C05)
Lotus Notes R5: 6 Browsing the Web	(NO5C06)
Lotus Notes R5: 7 Editing Documents	(NO5C07)
Lotus Notes R5: 8 Using Document Tables	(NO5C08)
Lotus Notes R5: 9 File Attachments and Links	(NO5C09)
Lotus Notes R5: 10 Finding and Viewing Data	(NO5C10)
Lotus Notes R5: 11 Replication	(NO5C11)
Lotus Notes R5: 12 Using Notes Remotely	(NO5C12)

<b>Office 2000 Series</b>	<b>(O2KLIB)</b>
Office 2000: 1 Getting Started	(O2KC01)
Office 2000: 2 Editing Text and Printing	(O2KC02)
Office 2000: 3 Text and Document Formats	(O2KC03)
Office 2000: 4 Introduction to Word	(O2KC04)
Office 2000: 5 Introduction to Excel	(O2KC05)
Office 2000: 6 Introduction to Outlook	(O2KC06)
Office 2000: 7 Introduction to PowerPoint	(O2KC07)
Office 2000: 8 Introduction to Access	(O2KC08)

<b>Office 2003 Series</b>	<b>(OFFC11)</b>
Office 2003: What's New: 1 New Features	(OFFC01)
Office 2003: What's New: 2 Changes in Applications	(OFFC02)

<b>Office 2007 Series</b>	<b>(MSOF07)</b>
Office 2007: 1 Navigating the New Interface	(MSOF01)
Office 2007: 2 What's New in Word	(MSOF02)
Office 2007: 3 What's New in Excel	(MSOF03)
Office 2007: 4 What's New in PowerPoint	(MSOF04)
Office 2007: 5 What's New in Access	(MSOF05)
Office 2007: 6 What's New in Outlook	(MSOF06)
Office 2007: 7 Common Tasks	(MSOF07)

<b>Office XP Upgrade Series</b>	<b>(OFXPNW)</b>
Office XP Upgrade: 1 Getting Around in the New Interface	(OFXP01)
Office XP Upgrade: 2 New Options and Tools	(OFXP02)
Office XP Upgrade: 3 Changes in Applications	(OFXP03)

<b>Outlook 2002 Series</b>	<b>(OXPMOU)</b>
Outlook 2002: 1 Navigating in Outlook	(OXPM01)
Outlook 2002: 2 Reading and Sending Messages	(OXPM02)
Outlook 2002: 3 Customizing and Organizing Messages	(OXPM03)
Outlook 2002: 4 Using the Calendar	(OXPM04)
Outlook 2002: 5 Using Tasks and Notes	(OXPM05)

<b>Outlook 2003 Series</b>	<b>(OUTLK3)</b>
Outlook 2003: 1 Getting Started	(OUTL01)
Outlook 2003: 2 Managing Messages	(OUTL02)
Outlook 2003: 3 Contacts and Calendar Entries	(OUTL03)
Outlook 2003: 4 Tasks, Notes, and Journal Entries	(OUTL04)
Outlook 2003: 5 Newsgroups and Outlook Web Access	(OUTL05)
Outlook 2003: 6 Collaboration and Security	(OUTL06)
Outlook 2003: 7 Personalizing Outlook and Other Tips	(OUTL07)

<b>PowerPoint 2000 MOS Series</b>	<b>(P2KMOU)</b>
PowerPoint 2000 MOS: 1 Presentations	(P2KM01)
PowerPoint 2000 MOS: 2 Layout and Text	(P2KM02)
PowerPoint 2000 MOS: 3 Graphics and Tables	(P2KM03)
PowerPoint 2000 MOS: 4 Custom Slides	(P2KM04)
PowerPoint 2000 MOS: 5 Showing Slides	(P2KM05)

<b>PowerPoint 2002 Series</b>	<b>(PXPMOU)</b>
PowerPoint 2002: 1 Presentations	(PXPM01)
PowerPoint 2002: 2 Layout and Text	(PXPM02)
PowerPoint 2002: 3 Graphics and Tables	(PXPM03)
PowerPoint 2002: 4 Custom Slides	(PXPM04)
PowerPoint 2002: 5 Showing Slides	(PXPM05)

<b>PowerPoint 2003 Series</b>	<b>(PWPT03)</b>
PowerPoint 2003: 1 Introduction to PowerPoint	(PWPT01)
PowerPoint 2003: 2 Completing the Presentation	(PWPT02)
PowerPoint 2003: 3 Maximizing Presentation Effectiveness	(PWPT03)
PowerPoint 2003: 4 Color, Masters, and Templates	(PWPT04)
PowerPoint 2003: 5 Drawings, Charts, Sound and Video	(PWPT05)
PowerPoint 2003: 6 Animation, Web Pages, and Collaboration	(PWPT06)

## Combined Business & Technical Course List – September 2007

### BUSINESS

#### OFFICE PRODUCTIVITY (CONTINUED)

##### Project 2000 MOS Series

Project 2000 MOS: 1 Starting a Project	(PRJM01)
Project 2000 MOS: 2 Scheduling Tasks and Adding Resources	(PRJM02)
Project 2000 MOS: 3 Managing Work and Multiple Projects	(PRJM03)
Project 2000 MOS: 4 Using Project Central	(PRJM04)
Project 2000 MOS: 5 Customizing the Project	(PRJM05)
Project 2000 MOS: 6 Creating Reports and Exporting Data	(PRJM06)

##### Project 2003 Series

Project 2003: 1 Learning the Basics	(PRJ301)
Project 2003: 2 Setting up a Project	(PRJ302)
Project 2003: 3 Managing Project File	(PRJ303)
Project 2003: 4 Creating a Task List	(PRJ304)
Project 2003: 5 Scheduling Tasks	(PRJ305)
Project 2003: 6 Viewing a Schedule	(PRJ306)
Project 2003: 7 Defining Resources and Costs	(PRJ307)
Project 2003: 8 Assigning Resources and Costs	(PRJ308)
Project 2003: 9 Tracking a Project	(PRJ309)
Project 2003: 10 Analyzing Progress and Revising the Schedule	(PRJ310)

##### SharePoint 2003 Series

SharePoint 2003: 1 SharePoint Basics	(SP0301)
SharePoint 2003: 2 Standard Libraries and Lists	(SP0302)
SharePoint 2003: 3 Advanced SharePoint Features	(SP0303)
SharePoint 2003: 4 Site Administration Basics	(SP0304)
SharePoint 2003: 5 Advanced Administration Functions	(SP0305)

##### ✓ SharePoint 2007 Series

✓ SharePoint 2007: 1 Getting Organized	(07SH01)
✓ SharePoint 2007: 2 Managing Documents	(07SH02)
✓ SharePoint 2007: 3 Using Libraries and Lists	(07SH03)
✓ SharePoint 2007: 4 Creating Pages, Workspaces, and Sites	(07SH04)

##### Visio 2002 Series

Visio 2002: 1 Using Tools, Commands, Custom Toolbars, and Menus	(VIS201)
Visio 2002: 2 Working with Objects and Hyperlinks	(VIS202)
Visio 2002: 3 Using the Shape Menu	(VIS203)
Visio 2002: 4 Working with Shapes	(VIS204)
Visio 2002: 5 Defining and Using Styles, Custom Properties, and Templates	(VIS205)
Visio 2002: 6 Working with Pages, Layers, and Stencils	(VIS206)
Visio 2002: 7 Working with Data	(VIS207)
Visio 2002: 8 Understanding ShapeSheets	(VIS208)
Visio 2002: 9 Working with Flowcharts	(VIS209)
Visio 2002: 10 Creating Database Models	(VIS210)

##### Windows XP Upgrade Series

Windows XP Upgrade: 1 Home Edition	(OSXP01)
Windows XP Upgrade: 2 Professional	(OSXP02)

##### Windows Vista Series

Windows Vista: 1 Understanding the New Interface	(MSVTEU)
Windows Vista: 2 Using New Features and Applications	(MSVT02)

##### Word 2000 MOS Series

Word 2000 MOS: 1 Managing Documents	(W2KM01)
Word 2000 MOS: 2 Working with Text	(W2KM02)
Word 2000 MOS: 3 Formatting Paragraphs	(W2KM03)
Word 2000 MOS: 4 Page Format and Printing	(W2KM04)
Word 2000 MOS: 5 Tables and Other Objects	(W2KM05)

##### Word 2000 MOS Expert Series

Word 2000 MOS Expert: 1 Page Formatting	(W2KE01)
Word 2000 MOS Expert: 2 Managing Documents	(W2KE02)
Word 2000 MOS Expert: 3 Inserting Objects	(W2KE03)
Word 2000 MOS Expert: 4 Advanced Features	(W2KE04)
Word 2000 MOS Expert: 5 Workgroups	(W2KE05)

##### Word 2002 Series

Word 2002: 1 Managing Documents	(WXP001)
Word 2002: 2 Working with Text	(WXP002)
Word 2002: 3 Formatting Paragraphs	(WXP003)
Word 2002: 4 Page Format and Printing	(WXP004)
Word 2002: 5 Tables and Other Objects	(WXP005)

##### Word 2003 Series

Word 2003: 1 Introduction to Word	(WORD01)
Word 2003: 2 Navigating, Editing, and Working with Text Blocks	(WORD02)
Word 2003: 3 Spell Checking, Print Preparation, and Other Tips	(WORD03)
Word 2003: 4 Formatting Characters, Fonts, Text, and Paragraphs	(WORD04)
Word 2003: 5 Formatting Tabs, Pages, and Documents	(WORD05)
Word 2003: 6 Styles, Templates, and Formatting Tips	(WORD06)
Word 2003: 7 Borders, Tables, and Columns	(WORD07)
Word 2003: 8 Lists, Images, and Art	(WORD08)
Word 2003: 9 Creating Projects with Word	(WORD09)

##### Word 2007 Series

Word 2007: 1 Getting Started	(07WO01)
Word 2007: 2 Typing and Editing Text	(07WO02)
Word 2007: 3 Formatting Text	(07WO03)
Word 2007: 4 Formatting Paragraphs and Lists	(07WO04)
Word 2007: 5 Building Tables	(07WO05)
Word 2007: 6 Working with Images	(07WO06)



## Combined Business & Technical Course List – September 2007

### BUSINESS

#### PROFESSIONAL DEVELOPMENT

##### Basics of Business Math Series

Basics of Business Math: 1 Fractions	(MATH01)
Basics of Business Math: 2 Decimals	(MATH02)
Basics of Business Math: 3 Calculator	(MATH03)
Basics of Business Math: 4 Equations	(MATH04)
Basics of Business Math: 5 Percents	(MATH05)
Basics of Business Math: 6 Reports	(MATH06)

##### Building Relationships Series

Building Relationships: 1 Socializing at Work	(BLDR01)
Building Relationships: 2 Understanding Behavioral Intentions	(BLDR02)
Building Relationships: 3 Choosing Your Approach	(BLDR03)

##### Career Development Series (Videos)

Career Development : 1 Been There, Done That, Now What?	(C1CD01)
Career Development: 4 The Influence Edge and Your Career	(PB004)

##### Coaching Series (Videos)

Coaching: 3 Performance Coaching: Manager as Career Coach	(PB007)
Coaching: 4 Performance Coaching: Manager as Collaborator	(PB008)
Coaching: 5 Performance Coaching: Manager as Mentor	(PB009)
Coaching: 6 Performance Coaching: Manager as Trainer	(PB010)

##### Communication Series (Videos)

Communication: 1 Curing Common Meeting Ailments (Interview)	(PB012)
Communication: 3 Effective Business Writing	(PB014)
Communication: 4 High Performance Communication	(PB015)
Communication: 5 Keeping Meeting Participants Awake (Interview)	(PB016)
Communication: The People Styles Model	(PB020)
Communication: 7 People Styles at Work	(PB187)
Communication: 8 Resolving Conflict	(PB017)
Communication: 9 Telephone Etiquette	(PB018)
Communication: 10 The Influence Edge and E-Mail	(PB019)
Communication: 11 Understanding Negotiation	(PB021)
Communication: 12 Working Wounded: Effective Business Presentations	(PB022)
Communication: 13 Working Wounded: Giving an Apology at Work	(PB023)
Communication: 14 Working Wounded: Leading a Successful Meeting	(PB024)
Communication: 15 Working Wounded: Making Group Decisions	(PB025)
Communication: 16 Working Wounded: Working Through Conflict	(PB026)

##### Customer Service Series

Customer Service: 1 Defining Service	(CUSC01)
Customer Service: 2 Communicating	(CUSC02)
Customer Service: 3 Fixing Problems	(CUSC03)
Customer Service: 4 Building a Department	(CUSC04)
Customer Service: 5 Tools of the Trade	(CUSC05)

##### Customer Service Series (Videos)

Customer Service: 1 Building Customer Loyalty	(PB027)
Customer Service: 2 Delighting Your Customers	(PB028)
Customer Service: 3 Building Web Relationships (Interview)	(PB028)
Customer Service: 4 Creating Customer Value	(PB029)
Customer Service: 5 Crown Your Customers (Interview)	(PB030)
Customer Service: 6 Customer Convenience is Key to E-Commerce (Interview)	(PB031)
Customer Service: 7 Customer Service Strategy	(PB032)
Customer Service: 8 Dealing with Customer Complaints	(PB033)
Customer Service: 9 Exceeding Customer Expectations	(PB034)
Customer Service: 10 Getting to Know Your Customers	(PB035)
Customer Service: 11 Getting Your Customer Experience Right (Interview)	(PB036)
Customer Service: 12 Implementing Effective Service Standards	(PB037)
Customer Service: 13 Keeping Loyal Customers	(PB038)
Customer Service: 16 Measuring Customer Service	(PB041)
Customer Service: 17 Profits, Not Promises (Interview)	(PB042)
Customer Service: 18 Understanding Customer Service	(PB043)
Customer Service: 19 Working Wounded: Building Relationships with Your Customers	(PB044)
Customer Service: 20 Working Wounded: Good News About Customer Complaints	(PB045)

##### Dealing with Difficult People Series

Dealing with Difficult People: 1 Managing Against the Odds	(V_DI01)
Dealing with Difficult People: 2 Consideration	(DIFF02)
Dealing with Difficult People: 3 Attitude	(DIFF03)
Dealing with Difficult People: 4 Trust	(DIFF04)
Dealing with Difficult People: 5 Power	(DIFF05)
Dealing with Difficult People: 6 Communications	(DIFF06)
Dealing with Difficult People: 7 Responsibility	(DIFF07)

##### Effective Business Communication Series

Effective Business Communication: 2 The Planning Worksheet	(BUSC02)
Effective Business Communication: 3 Writing Skills	(BUSC03)
Effective Business Communication: 4 Patterns of Development	(BUSC04)
Effective Business Communication: 5 Letters	(BUSC05)
Effective Business Communication: 6 Memos, E-Mail, and Other Communications	(BUSC06)
Effective Business Communication: 7 Reports	(BUSC07)
Effective Business Communication: 8 Documentation	(BUSC08)

## Combined Business & Technical Course List – September 2007

### BUSINESS

#### **PROFESSIONAL DEVELOPMENT (CONTINUED)**

##### **Effective Presentations Series (EFPRES)**

Effective Presentations: 1 Preparing for a Presentation	(ERPR01)
Effective Presentations: 2 Developing an Effective Message	(EFPR02)
Effective Presentations: 3 Improving Delivery Skills	(EFPR03)
Effective Presentations: 4 Using PowerPoint and Other Visuals	(EFPR04)

##### **Fundamentals of Business Management (BIZMNG)**

Fundamentals of Business Management: 1 Management in Perspective	(BIZM01)
Fundamentals of Business Management: 2 Functions of Front-Line Management	(BIZM02)
Fundamentals of Business Management: 3 Managerial Finance and Accounting	(BIZM03)

##### **Grammar Series (GRAMBB)**

Grammar: 1 Fundamental Sentence Structures	(GRAM01)
Grammar: 2 Punctuation	(GRAM02)
Grammar: 3 Complex Sentence Structures	(GRAM03)
Grammar: 4 Advanced Grammar	(GRAM04)

##### **Leadership Series (Videos) (PBL001)**

Leadership: 1 Creating and Communicating Vision	(PB058)
Leadership: 2 Creating Organizations with Many Leaders (Interview)	(PB059)
Leadership: 3 Digital Markets (Interview)	(PB060)
Leadership: 4 E-Business Strategies (Interview)	(PB061)
Leadership: 5 Leadership in Freaked Out Times (Interview)	(PB062)
Leadership: 6 Leading into the Future (Interview)	(PB063)
Leadership: 7 Leading Organizational Transition	(PB064)
Leadership: 8 Show, Don't Tell	(PB065)
Leadership: 9 Strategic Planning: Establish Processes	(PB066)
Leadership: 10 Strategic Planning: Implement Initiatives	(PB067)
Leadership: 11 Strategic Planning: Strategic Alignment	(PB068)
Leadership: 12 Supporting Innovation (Interview)	(PB069)
Leadership: 13 Surfer Rules (Interview)	(PB070)
Leadership: 14 The E-Marketplace (Interview)	(PB071)
Leadership: 15 The Power of B-Webs (Interview)	(PB077)
Leadership: 16 The Leadership Challenge: Challenge the Process	(PB072)
Leadership: 17 The Leadership Challenge: Enable Others to Act	(PB073)
Leadership: 18 The Leadership Challenge: Encourage the Heart	(PB074)
Leadership: 19 The Leadership Challenge: Inspire a Shared Vision	(PB075)
Leadership: 20 The Leadership Challenge: Model the Way	(PB076)
Leadership: 21 Tilt The Field: Attitude	(PB078)
Leadership: 22 Tilt The Field: Leadership	(PB079)
Leadership: 23 Tilt The Field: Perspective	(PB080)
Leadership: 24 Transform, Don't Conform (Interview)	(PB081)
Leadership: 25 Value Matters (Interview)	(PB082)

##### **Leading Teams Series (Videos) (PBL002)**

Leading Teams: 1 Creating Successful Teams (Interview)	(PB083)
Leading Teams: 2 Developing Successful Teams	(PB084)
Leading Teams: 3 Successful Geo-Dispersed Teams (Interview)	(PB085)
Leading Teams: 4 Team Learning (Interview)	(PB086)
Leading Teams: 5 The Influence Edge and Your Team	(PB087)
Leading Teams: 6 Virtual Teams	(PB088)
Leading Teams: 7 Working Wounded: Teams at Work	(PB089)

##### **Management Series (Videos) (PBM001)**

Management: 1 Attracting Key Talent (Interview)	(PB090)
Management: 2 Bringing The Workplace to Life (Interview)	(PB091)
Management: 3 Delegation Strategies	(PB092)
Management: 4 Fire Up and Motivate Your Employees	(PB093)
Management: 5 Handling Performance Problems	(PB094)
Management: 6 Interviewing for Organizational Fit	(PB095)
Management: 7 Interviewing for Success	(PB096)
Management: 8 Knowledge Management (Interview)	(PB097)
Management: 9 Making 360 Degree Feedback Work	(PB098)
Management: 10 Managing Performance	(PB099)
Management: 11 Managing Telecommuters	(PB100)
Management: 12 Motivate to Retain (Interview)	(PB101)
Management: 13 Recruiting Top Talent	(PB102)
Management: 14 Retaining Top Talent	(PB103)
Management: 15 Retention for the Long Haul (Interview)	(PB104)
Management: 16 Succession Planning	(PB105)
Management: 17 The Costs of Attrition (Interview)	(PB106)
Management: 18 The Diversity Manager	(PB107)
Management: 19 Working Wounded: Becoming a New Manager	(PB108)
Management: 20 Working Wounded: Counseling an Employee	(PB109)
Management: 21 Working Wounded: The More You Give, The More You'll Get	(PB188)

##### **Management Skills Series (MNGSKL)**

Management Skills Introduction: 1 Ready! Set! Manage!	(MNGS01)
Management Skills Introduction: 2 Motivating	(MNGS02)
Management Skills Introduction: 3 Planning	(MNGS03)
Management Skills Introduction: 4 Communication	(MNGS04)
Management Skills Introduction: 5 Getting Input	(MNGS05)
Management Skills Introduction: 6 Dealing with Challenging People and Times	(MNGS06)
Management Skills Introduction: 7 Building Success	(MNGS07)

##### **Managing Change Series (MNGCHG)**

Managing Change: 1 Refocusing Yourself	(MNGC01)
Managing Change: 2 Leading the Team	(MNGC02)
Managing Change: 3 Working with Individuals	(MNGC03)

## Combined Business & Technical Course List – September 2007

### BUSINESS

#### *PROFESSIONAL DEVELOPMENT (CONTINUED)*

##### **Motivation Series**

Motivation: 1 Leading with a Vision	(MOTLIB)
Motivation: 2 Communicating	(MOTC01)
Motivation: 3 Rewarding and Correcting	(MOTC02)
Motivation: 4 Performance and Training	(MOTC03)
Motivation: 5 Building Trust	(MOTC04)

##### **Motivation Methods and Strategies Series**

Motivation Methods and Strategies: 2 Leading for Commitment	(MOTIVE)
	(MOTI02)

##### **Negotiating Series**

Negotiating: 1 Negotiating Techniques	(NGOLIB)
Negotiating: 2 Gaining Control	(NGOC01)
Negotiating: 3 Closing the Deal	(NGOC02)
Negotiating: 4 Everyday Negotiations	(NGOC03)
	(NGOC04)

##### **Self-Management Series (Videos)**

Self-Management: 1 Becoming More Assertive	(PBS002)
Self-Management: 2 Business Protocol	(PB146)
Self-Management: 3 Creative Time Management for the New Millennium	(PB147)
Self-Management: 4 Dealing with Non-Stop Change	(PB148)
Self-Management: 5 Goal Setting and Action Planning	(PB149)
Self-Management: 6 Leap of Faith	(PB150)
Self-Management: 7 Self-Motivation Through Self-Talk	(PB151)
Self-Management: 8 Self-Talk First Aid Kit	(PB152)
Self-Management: 9 The Dynamics of Self-Talk (Interview)	(PB153)
Self-Management: 10 The Influence Edge and Change	(PB154)
Self-Management: 11 The Influence Edge Model	(PB155)
Self-Management: 12 Working Wounded: Dealing with a Messy Desk	(PB156)
Self-Management: 13 Working Wounded: Getting More Work Done	(PB157)
Self-Management: 14 Working Wounded: Office Politics	(PB158)
Self-Management: 15 Working Wounded: Performance Appraisals	(PB159)
	(PB160)

##### **Stress Management Series**

Stress Management: 1 Stress on the job	(STRESS)
Stress Management: 2 Resisting Stress	(STRE01)
Stress Management: 3 Assertiveness	(STRE02)
Stress Management: 4 Coping with Anger	(STRE03)
	(STRE04)

##### **Teams That Work Series**

Teams That Work: 1 Building Effective Teams	(TEAMWK)
Teams That Work: 2 Leading Effective Teams	(TEAM01)
	(TEAM02)

##### **Time Management Fundamentals Series**

Time Management Fundamentals: 1 Evaluating and Improving Time Management	(TIME01)
Time Management Fundamentals: 2 Organizational Tasks and Creating Uninterrupted Time	(TIME02)
Time Management Fundamentals: 3 Managing Meetings	(TIME03)
Time Management Fundamentals: 4 Managing Workload	(TIME04)
Time Management Fundamentals: 5 Managing Time with Co-Workers	(TIME05)

### BUSINESS

#### *BUSINESS WEB DEVELOPMENT*

##### **Dreamweaver 8 Series**

Dreamweaver 8: 1 New Design Tools	(DW8DEL)
Dreamweaver 8: 2 New Application Development Features	(DW8D01)
	(DW8D02)

##### **Dreamweaver MX 2004 Series**

Dreamweaver MX 2004: 1 Interface and Web Page Creation Basics	(DW04MX)
Dreamweaver MX 2004: 2 Project Planning, Link Creation, and HTML Editing	(DW0401)
Dreamweaver MX 2004: 3 Images, Image Maps, and Assets	(DW0402)
Dreamweaver MX 2004: 4 Tables, Frames, and Framesets	(DW0403)
Dreamweaver MX 2004: 5 Dynamic HTML	(DW0504)
Dreamweaver MX 2004: 6 Advanced Behaviors and Forms	(DW0505)
Dreamweaver MX 2004: 7 Uploading Projects and Working with Templates	(DW0406)
	(DW0407)

##### **Dreamweaver MX Series**

Dreamweaver MX: 1 Introduction	(DWEAMX)
Dreamweaver MX: 2 Setting Up a Web Site	(DWEA01)
Dreamweaver MX: 3 Designing the Site	(DWEA02)
Dreamweaver MX: 4 Adding Graphics	(DWEA03)
Dreamweaver MX: 5 Tables	(DWEA04)
Dreamweaver MX: 6 Frames	(DWEA05)
Dreamweaver MX: 7 Styles and CSS	(DWEA06)
Dreamweaver MX: 8 Dynamic HTML	(DWEA07)
Dreamweaver MX: 9 Advanced DHTML	(DWEA08)
Dreamweaver MX: 10 Multimedia Integration	(DWEA09)
Dreamweaver MX: 11 Dynamic Web Sites	(DWEA10)
Dreamweaver MX: 12 Forms and Interactivity	(DWEA11)
	(DWEA12)

##### **Flash 8 Series**

Flash 8: What's New to Basic	(FL8DEL)
Flash 8: What's New to Professional	(FL8D01)
	(FL8D02)

##### **Flash MX Series**

Flash MX: 1 Flash Overview	(FLMXSH)
Flash MX: 2 Animation	(FLMX01)
Flash MX: 3 Text and Forms	(FLMX02)
Flash MX: 4 Coordinated Animations	(FLMX03)
Flash MX: 5 Sound and Music	(FLMX04)
	(FLMX05)



## Combined Business & Technical Course List – September 2007

### BUSINESS

#### ***BUSINESS WEB DEVELOPMENT (CONTINUED)***

##### ***Flash MX 2004 Series (FL04MX)***

Flash MX 2004: 1 Using the Interface and Importing Graphics	(FL0401)
Flash MX 2004: 2 Drawing, Painting, and Using the Library	(FL0402)
Flash MX 2004: 3 Creating Animation	(FL0403)
Flash MX 2004: 4 Using Shape Tween and Timelines Effects	(FL0404)
Flash MX 2004: 5 Using Sound and Layers	(FL0405)
Flash MX 2004: 6 Adding Symbol and Buttons	(FL0406)
Flash MX 2004: 7 ActionScript, Behaviors, and Publishing	(FL0407)

##### ***Flash MX 2004 ActionScript 2.0 Series (AS20FL)***

Flash MX 2004 ActionScript 2.0: 1 Object-Oriented Programming	(AS2001)
Flash MX 2004 ActionScript 2.0: 2 Properties and Methods	(AS2002)
Flash MX 2004 ActionScript 2.0: 3 Implementing Inheritance and Interfaces	(AS2003)
Flash MX 2004 ActionScript 2.0: 4 Inter-Object Communications	(AS2004)
Flash MX 2004 ActionScript 2.0: 5 Building User Interface Components	(AS2005)

##### ***Flash MX ActionScript Series (ACTNSC)***

Flash MX ActionScript: 1 Getting Started	(ACTN01)
Flash MX ActionScript: 2 Directing and Managing Movies	(ACTN02)
Flash MX ActionScript: 3 Using Variables, Properties, and Functions	(ACTN03)
Flash MX ActionScript: 4 Creating Objects and Interactive Elements	(ACTN04)
Flash MX ActionScript: 5 Working with Text, Buttons, and Menus	(ACTN05)
Flash MX ActionScript: 6 Statements, Expressions, and Testing	(ACTN06)
Flash MX ActionScript: 7 Adding Advanced Features	(ACTN07)
Flash MX ActionScript: 8 Finishing Touches	(ACTN08)

##### ***FrontPage 2000 Series (FTPG2K)***

FrontPage 2000: 1 Creating Web Sites	(FTPG01)
FrontPage 2000: 2 Building Pages	(FTPG02)
FrontPage 2000: 3 Working with Images	(FTPG03)
FrontPage 2000: 4 Adding Spark to Your Site	(FTPG04)

##### ***Photoshop Series (PHSLIB)***

Photoshop: 1 Managing Graphics Files	(PHSC01)
Photoshop: 2 Colors, Brushes, and Printing	(PHSC02)
Photoshop: 3 Selecting and Retouching	(PHSC03)
Photoshop: 4 Text, Fills, and Actions	(PHSC04)
Photoshop: 5 Using Layers and Plug-Ins	(PHSC05)
Photoshop: 6 Manipulating Images	(PHSC06)

##### ***Photoshop 7 Series***

Photoshop 7: 1 The Application and its Elements	(PHOT01)
Photoshop 7: 2 Opening and Navigating Images	(PHOT02)
Photoshop 7: 3 Pixels, Image Sizes, and Color	(PHOT03)
Photoshop 7: 4 Saving and Printing	(PHOT04)
Photoshop 7: 5 The Paint Tools	(PHOT05)
Photoshop 7: 6 Modifying Images	(PHOT06)
Photoshop 7: 7 Cleaning Images and Undoing	(PHOT07)
Photoshop 7: 8 Making Selections	(PHOT08)
Photoshop 7: 9 Modifying Selections and Color Filling	(PHOT09)
Photoshop 7: 10 Layers	(PHOT10)
Photoshop 7: 11 Adding Type	(PHOT11)
Photoshop 7: 12 Filters and Color Correction	(PHOT12)
Photoshop 7: 13 Creating Graphics for the Web	(PHOT13)

##### ***Photoshop CS Series (PHSHCS)***

Photoshop CS: 1 Getting Started	(PHSH01)
Photoshop CS: 2 Navigation and Layers	(PHSH02)
Photoshop CS: 3 Selection and Color	(PHSH03)
Photoshop CS: 4 Paint, Drawing and Text	(PHSH04)
Photoshop CS: 5 Layer Styles and Filters	(PHSH05)
Photoshop CS: 6 Adjustment Layers, Tools and Layer Masks	(PHSH06)
Photoshop CS: 7 Image Output and Web Design	(PHSH07)

### ADDITIONAL BUSINESS TOPICS

##### ***401(k) Plans***

401(k) Plans: 1 401(k) Basics	(401K1K)
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##### ***Budgeting and Saving Series***

Budgeting and Saving: 1 Confronting Debt	(BUDG01)
Budgeting and Saving: 2 Eliminating Debt	(BUDG02)
Budgeting and Saving: 3 Banking Basics	(BUDG03)
Budgeting and Saving: 4 Choosing Bank Accounts	(BUDG04)
Budgeting and Saving: 5 Planning Your Retirement	(BUDG05)
Budgeting and Saving: 6 Making 401(k) Plans Work	(BUDG06)
Budgeting and Saving: 7 Exploring Investment Options	(BUDG07)

##### ***Business Ethics Series***

Business Ethics: 1 What You Don't Know Can Hurt You	(BETH01)
Business Ethics: 2 Everyday Ethical Dilemmas	(BETH02)
Business Ethics: 3 Ethical Dilemmas and the Law	(BETH03)
Business Ethics: 4 Individual Values; Organizational Values	(BETH04)

##### ***Computer Basics***

Computer Basics: 1 Using Your PC	(CMB001)
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##### ***Computing Concepts Series***

Computing Concepts: 1 Types of Security	(COMC01)
Computing Concepts: 2 Security Risks	(COMC02)
Computing Concepts: 3 Database Basics	(COMC03)
Computing Concepts: 4 Selecting Databases	(COMC04)
Computing Concepts: 5 Data Processing	(COMC05)
Computing Concepts: 6 Managing Data	(COMC06)
Computing Concepts: 7 Teleprocessing	(COMC07)
Computing Concepts: 8 Transmitting Data	(COMC08)
Computing Concepts: 9 Messages	(COMC09)

## Combined Business & Technical Course List – September 2007

### ADDITIONAL BUSINESS TOPICS (CONTINUED)

<b>Crystal Reports 8 Series</b>	<b>(CRYSTL)</b>
Crystal Reports 8: 1 Getting Started	(CRYS01)
Crystal Reports 8: 2 Designing a Report	(CRYS02)
Crystal Reports 8: 3 Selecting Records	(CRYS03)
Crystal Reports 8: 4 Sorting and Grouping Data	(CRYS04)
Crystal Reports 8: 5 Creating Summary Totals, Reports, and Graphs	(CRYS05)
Crystal Reports 8: 6 Formulas and Functions	(CRYS06)
Crystal Reports 8: 7 Printing and Exporting	(CRYS07)
Crystal Reports 8: 8 Linking Tables	(CRYS08)

<b>Crystal Reports XI Series</b>	<b>(XICRYS)</b>
Crystal Reports XI: 1 Navigating the Design Environment	(XICR01)
Crystal Reports XI: 2 Selecting Just the Right Data Source(s) for Your Report	(XICR02)
Crystal Reports XI: 3 Do It Yourself and Wizard Reporting	(XICR03)
Crystal Reports XI: 4 Selecting and Organizing Your Report Data	(XICR04)
Crystal Reports XI: 5 Manipulating Your Report Data in Meaningful Ways	(XICR05)
Crystal Reports XI: 6 Letting Formulas and Functions Do All the Work	(XICR06)
Crystal Reports XI: 7 Creating Dynamic Reports with Parameters	(XICR07)
Crystal Reports XI: 8 Formatting Reports that Function and Sizzle Parameters	(XICR08)
Crystal Reports XI: 9 Making Report Sections Work for You	(XICR09)
Crystal Reports XI: 10 Visualizing Your Report Data with Charts and Maps	(XICR10)

<b>Estate Planning Series</b>	<b>(EPLLIB)</b>
Estate Planning: 1 Starting an Estate Plan	(EPLC01)
Estate Planning: 2 Sorting Out Your Assets	(EPLC02)
Estate Planning: 3 Preparing Your Will	(EPLC03)
Estate Planning: 4 All About Probate	(EPLC04)
Estate Planning: 5 Considering Your Family	(EPLC05)
Estate Planning: 6 Taxes to Expect	(EPLC06)
Estate Planning: 7 Tax Strategies	(EPLC07)
Estate Planning: 8 Retirement Issues	(EPLC08)
Estate Planning: 9 Revising an Estate Plan	(EPLC09)

<b>Finance Series (Videos)</b>	<b>(PBF001)</b>
Finance: 1 Building Budgets That Affect Reality (Interview)	(PB046)
Finance: 2 Capitalize Your Capital (Interview)	(PB047)
Finance: 3 Cash Flow Analysis	(PB048)
Finance: 4 Key Financial Ratios	(PB049)
Finance: 5 Linking Financial Management with Organizational Goals	(PB050)
Finance: 6 Understanding Financial Statements	(PB051)
Finance: 7 Working Wounded: The Budget Blues	(PB052)

<b>Global Business Series (Videos)</b>	<b>(PBG001)</b>
Global Business: 1 Communicating Across Cultures	(PB053)
Global Business: 2 Global Work	(PB054)
Global Business: 3 Global Work in China (Interview)	(PB055)
Global Business: 4 Presenting Globally	(PB056)
Global Business: 5 The Influence Edge in Cross-Cultural Situations	(PB057)

<b>Home Business Series</b>	<b>(HBBLIB)</b>
Home Business: 1 Choosing a Home Business	(HBBC01)
Home Business: 2 Raising Financing	(HBBC02)
Home Business: 3 Office Management	(HBBC03)
Home Business: 4 Managing Your Business	(HBBC04)

<b>Instructional Design Series</b>	<b>(INSD01)</b>
Instructional Design: 1 Process, Needs, and Roles	(INSD01)
Instructional Design: 2 Analysis and Objectives	(INSD02)
Instructional Design: 3 Design Concepts	(INSD03)
Instructional Design: 4 Planning and Implementation	(INSD04)
Instructional Design: 5 Evaluation	(INSD05)

<b>Interview Skills Series</b>	<b>(ITVLIB)</b>
Interview Skills: 1 Getting the Interview	(ITVC01)
Interview Skills: 2 Preparing Yourself	(ITVC02)
Interview Skills: 3 Making an Entrance	(ITVC03)
Interview Skills: 4 Listening and Answering	(ITVC04)
Interview Skills: 5 Taking the Reins	(ITVC05)
Interview Skills: 6 Asking Questions	(ITVC06)
Interview Skills: 7 Opening Interviews	(ITVC07)
Interview Skills: 8 Tough Interviews	(ITVC08)
Interview Skills: 9 Following Through	(ITVC09)

<b>Introduction to PCs Series</b>	<b>(PCS4HM)</b>
Introduction to PCs: 1 Introducing the PC	(PCS401)
Introduction to PCs: 2 Using Your PC	(PCS402)
Introduction to PCs: 3 Working with Folders and Files	(PCS403)
Introduction to PCs: 4 Inside Your PC	(PCS404)
Introduction to PCs: 5 Basic Peripherals	(PCS405)
Introduction to PCs: 6 Other Peripherals	(PCS406)
Introduction to PCs: 7 Understanding Software	(PCS407)
Introduction to PCs: 8 Introducing the Internet	(PCS408)
Introduction to PCs: 9 Internet and E-mail Tips	(PCS409)
Introduction to PCs: 10 Troubleshooting and Tips	(PCS410)

<b>Investing Fundamentals Series</b>	<b>(IVFLIB)</b>
Investing Fundamentals: 1 The Basics	(IVFC01)
Investing Fundamentals: 2 Organizing	(IVFC02)
Investing Fundamentals: 3 Stocks	(IVFC03)
Investing Fundamentals: 4 Bonds	(IVFC04)
Investing Fundamentals: 5 Mutual Funds	(IVFC05)
Investing Fundamentals: 6 Planning	(IVFC06)



## Combined Business & Technical Course List – September 2007

### ADDITIONAL BUSINESS TOPICS (CONTINUED)

#### **Managing Within the Law Series (Videos) (PBM002)**

Managing Within the Law: 1 At Will Employment	(PB111)
Managing Within the Law: 2 Complying with ADA Requirements	(PB112)
Managing Within the Law: 3 Discrimination	(PB113)
Managing Within the Law: 4 Discrimination (Presentation Style)	(PB114)
Managing Within the Law: 5 Drug and Alcohol Abuse in the Workplace	(PB115)
Managing Within the Law: 6 Family and Medical Leave Act	(PB116)
Managing Within the Law: 7 FLSA & State Wage-Hour Law	(PB117)
Managing Within the Law: 8 Freedom of Religion in the Workplace	(PB118)
Managing Within the Law: 9 Freedom of Speech in the Workplace	(PB119)
Managing Within the Law: 10 Legal Guidelines for Interviewing	(PB120)
Managing Within the Law: 11 Preventing Sexual Harassment - Manager Version	(PB121)
Managing Within the Law: 12 Respecting Employees' Individual Rights	(PB189)
Managing Within the Law: 13 Top Ten Ways for a Manager to Stay Out of Jail	(PB123)
Managing Within the Law: 14 Working Wounded: Preventing Lawsuits	(PB124)
Managing Within the Law: 15 Wrongful Termination	(PB125)
Managing Within the Law: 16 Wrongful Termination Presentation Style)	(PB126)

#### **Paint Shop Pro 5 Series (PSP001)**

Paint Shop Pro 5: 1 Working With Graphics	(PSPC01)
Paint Shop Pro 5: 2 Enhancing Images	(PSPC02)

#### **Project Management Series (PROJMG)**

Project Management: 1 Project Management Overview	(PROJ01)
Project Management: 2 Understanding the Project Manager's Role	(PROJ02)
Project Management: 3 Defining the Problem	(PROJ03)
Project Management: 4 Determining the Strategy	(PROJ04)
Project Management: 5 Developing the Work Breakdown Structure	(PROJ05)
Project Management: 6 Estimating and Scheduling Resources	(PROJ06)
Project Management: 7 Understanding Scheduling Computations	(PROJ07)
Project Management: 8 Tracking Project Activities	(PROJ08)
Project Management: 9 Closing Out the Project	(PROJ09)
Project Management: 10 Formalizing Project Management Standards	(PROJ10)
Project Management: 11 Developing Project Teams	(PROJ11)
Project Management: 12 Ensuring Your Own Effectiveness	(PROJ12)

#### **Project Management Professional Certification 2005 (PMP5UP)**

Project Management Professional Certification 2005: 1 Project Management Framework and Initiating the Project	(PMP501)
Project Management Professional Certification 2005: 2 Project Planning Processes	(PMP502)
Project Management Professional Certification 2005: 3 Project Execution and Quality Management	(PMP503)
Project Management Professional Certification 2005: 4 Project Monitoring and Control	(PMP504)
Project Management Professional Certification 2005: 5 Project Closing	(PMP505)
Project Management Professional Certification 2005: 6 Professional Responsibility	(PMP506)
Project Management Professional Certification 2005: 7 Practice Exams	(PMP507)

#### **QuickBooks Series (QBKLIB)**

QuickBooks: 1 The First Time in QuickBooks	(QBKC01)
QuickBooks: 2 Setting Up Accounting	(QBKC02)
QuickBooks: 3 Entering Historical Data	(QBKC03)
QuickBooks: 4 Managing Accounts and Lists	(QBKC04)
QuickBooks: 5 Invoices and Sales Tax	(QBKC05)
QuickBooks: 6 Paying Bills	(QBKC06)
QuickBooks: 7 Managing Assets and Reports	(QBKC07)
QuickBooks: 8 Paying Employees	(QBKC08)
QuickBooks: 9 Managing Taxes	(QBKC09)
QuickBooks: 10 Online Banking and Budgets	(QBKC10)

#### **QuickBooks 2004 Series (QB04IN)**

QuickBooks 2004: 1 Setting Up QuickBooks	(QB0401)
QuickBooks 2004: 2 Adding Information and Security	(QB0402)
QuickBooks 2004: 3 Invoices, Purchases, and Payments	(QB0403)
QuickBooks 2004: 4 Timesaving Features	(QB0404)
QuickBooks 2004: 5 Recording Inventory and Assets	(QB0405)
QuickBooks 2004: 6 Working with Taxes, Equity, and Liabilities	(QB0406)
QuickBooks 2004: 7 Extra Features and Reports	(QB0407)

#### **Retirement Planning Series (RETLIB)**

Retirement Planning: 1 Money Management	(RETC01)
Retirement Planning: 2 Investing	(RETC02)

#### **Sales and Marketing Series (Videos) (PBS001)**

Sales and Marketing: 1 E-Mail Marketing (Interview)	(PB127)
Sales and Marketing: 2 Guerrilla Marketing	(PB128)
Sales and Marketing: 3 Guerrilla Trade Show Selling	(PB129)
Sales and Marketing: 4 Marketing Your Web Site (Interview)	(PB130)

## Combined Business & Technical Course List – September 2007

### ADDITIONAL BUSINESS TOPICS (CONTINUED)

#### **Sales and Marketing Series (Videos) (Continued)**

Sales and Marketing: 5 New Rules of Online Advertising (Interview)	(PB131)
Sales and Marketing: 6 Sales Skills for Call Centers	(PB132)
Sales and Marketing: 7 Target Your Market (Interview)	(PB133)
Sales and Marketing: 8 The Influence Edge and Sales	(PB134)
Sales and Marketing: 9 Track Selling Step 1: Approach	(PB135)
Sales and Marketing: 10 Track Selling Step 2: Qualification	(PB136)
Sales and Marketing: 11 Track Selling Step 3: Agreement On Need	(PB137)
Sales and Marketing: 12 Track Selling Step 4: Sell the Company	(PB138)
Sales and Marketing: 13 Track Selling Step 5: Fill the Need	(PB139)
Sales and Marketing: 14 Track Selling Step 6: Act of Commitment	(PB140)
Sales and Marketing: 15 Track Selling Step 7: Cement the Sale	(PB141)
Sales and Marketing: 16 Working Wounded: Closing A Sale	(PB142)
Sales and Marketing: 17 Working Wounded: Getting Out of a Sales Slump	(PB143)
Sales and Marketing: 18 Working Wounded: Keys to a Successful Marketing Campaign	(PB144)
Sales and Marketing: 19 Working Wounded: Making A Gatekeeper an Ally	(PB145)

#### **SAP R/3 Release 4.6 Series (SAPR34)**

SAP R/3 Release 4.6: 1 Getting Started	(SAPR01)
SAP R/3 Release 4.6: 2 Using the Task Interface	(SAPR02)
SAP R/3 Release 4.6: 3 Working with Data in a Task	(SAPR03)
SAP R/3 Release 4.6: 4 Optimizing R/3 and Getting Help	(SAPR04)
SAP R/3 Release 4.6: 5 Reporting	(SAPR05)

#### **Sarbanes-Oxley Act Series (SARB)**

Sarbanes-Oxley Act: 1 Overview, Disclosures, and Reporting	(SARB01)
Sarbanes-Oxley Act: 2 Standards, Regulations, and Penalties	(SARB02)

#### **Sexual Harassment in the Workplace Series (SHARSS)**

Sexual Harassment in the Workplace: 1 Why can't We All Just Get Along? (Video)	(SHAR01)
Sexual Harassment in the Workplace: 2 Defining Sexual Harassment	(SHAR02)
Sexual Harassment in the Workplace: 3 Preventing Sexual Harassment	(SHAR03)
Sexual Harassment in the Workplace: 4 Responding to Sexual Harassment	(SHAR04)

#### **Six Sigma Series (Videos) (V\_SSIG)**

Six Sigma: 1 Fundamentals	(V_SS01)
Six Sigma: 2 Deployment Roadmap	(V_SS02)
Six Sigma: 3 Lasting Six Sigma	(V_SS03)

#### **Windows 2000 Basics (WINSLIB)**

Windows 2000 Basics: Client	(WINB01)
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#### **Work and Life Balance Series (Videos) (PBW001)**

Work and Life Balance: 1 Child Care Selection	(PB161)
Work and Life Balance: 2 Elder Care Selection	(PB162)
Work and Life Balance: 3 Embracing New Technology	(PB163)
Work and Life Balance: 4 Exhausted Single Working Parent	(PB164)
Work and Life Balance: 5 Financial Planning for Elder Care	(PB165)
Work and Life Balance: 7 Making a Case to Telecommute (Interview)	(PB167)
Work and Life Balance: 8 Overload in an Over-Wired World (Interview)	(PB168)
Work and Life Balance: 9 Telecommuting	(PB169)
Work and Life Balance: 10 The Moral Dilemma of Success	(PB170)
Work and Life Balance: 11 The Risks of Job Burnout	(PB171)
Work and Life Balance: 12 Working Wounded: Connecting With Your Kids When Traveling	(PB172)
Work and Life Balance: 13 Working Wounded: Information Overload	(PB173)

#### **Workplace Environment Series (Videos) (PBW002)**

Workplace Environment: 1 Computer Comfort	(PB174)
Workplace Environment: 2 Diversity Effectiveness – An Overview	(PB175)
Workplace Environment: 3 E-Mail and Internet Privacy at Work	(PB176)
Workplace Environment: 4 Ethical Decision Making	(PB177)
Workplace Environment: 5 Ethics in the Workplace – Choose Wisely!	(PB178)
Workplace Environment: 6 Moving Toward Diversity Effectiveness	(PB179)
Workplace Environment: 7 Preventing Sexual Harassment	(PB180)
Workplace Environment: 8 Preventing Sexual Harassment (Presentation Style)	(PB181)
Workplace Environment: 9 Preventing Violence in the Workplace	(PB182)
Workplace Environment: 10 Preventing Violence in the Workplace (Presentation Style)	(PB183)
Workplace Environment: 12 Working Wounded: Overcoming Your Own Bias	(PB184)
Workplace Environment: 11 Workplace Violence: Ingredients for Disaster	(PB185)

#### **Works Series (WKSLIB)**

Works: 1 Getting Started	(WKSC01)
Works: 2 Introducing the Word Processor	(WKSC02)
Works: 3 Formatting Word Processor Pages	(WKSC03)
Works: 4 Using the Spreadsheet	(WKSC04)
Works: 5 Managing Spreadsheet Data	(WKSC05)
Works: 6 Using the Database	(WKSC06)
Works: 7 Calendar and Cross-Works Tools	(WKSC07)

Total Business Courses:	691
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## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### MAINFRAME

##### **CICS/ESA Series**

CICS/ESA: 1 Fundamentals	(CICS01)
CICS/ESA: 2 Programming Basics	(CICS02)
CICS/ESA: 3 Advanced Programming	(CICS03)
CICS/ESA: 4 Defining Maps	(CICS04)
CICS/ESA: 5 Generating Maps	(CICS05)
CICS/ESA: 6 Using Maps	(CICS06)

##### **CMS Series**

CMS: 1 CMS For New Users	(CMSS01)
CMS: 2 Advanced CMS Functions	(CMSS02)

##### **COBOL Series**

COBOL: 1 Basics	(COBS01)
COBOL: 2 Program Structure	(COBS02)
COBOL: 3 Data Structure	(COBS03)
COBOL: 4 Coding the Procedure Division	(COBS04)
COBOL: 5 Completing the Procedure Division	(COBS05)
COBOL: 6 Numerics	(COBS06)
COBOL: 7 Coding Arithmetic Statements	(COBS07)

##### **COBOL (New) Series**

COBOL (New): 1 CICS and the New COBOL	(COBN01)
COBOL (New): 2 Migration to the New COBOL	(COBN02)
COBOL (New): 3 Functions in the New COBOL	(COBN03)
COBOL (New): 4 Compiling and Debugging	(COBN04)

##### **COBOL (OS/VS) Series**

COBOL (OS/VS): 1 Fundamentals	(COBO01)
COBOL (OS/VS): 2 Program Structure	(COBO02)
COBOL (OS/VS): 3 Data Division	(COBO03)
COBOL (OS/VS): 4 Procedure Division	(COBO04)
COBOL (OS/VS): 5 Completing Your Program	(COBO05)
COBOL (OS/VS): 6 Numerics	(COBO06)
COBOL (OS/VS): 7 Arithmetic Statements	(COBO07)

##### **DB2 Series**

DB2: 1 The Programming Environment	(DB2S01)
DB2: 2 Row and Table Manipulation	(DB2S02)
DB2: 3 Program Development and Efficiency	(DB2S03)

##### **EASYTRIEVE PLUS**

EASYTRIEVE: 1 Using EASYTRIEVE PLUS	(EAST01)
EASYTRIEVE: 2 Enhancing the Program	(EAST02)

##### **ISPF Series**

ISPF: 1 User Interface	(ISPF01)
ISPF: 2 Basic Program Development	(ISPF02)
ISPF: 3 Advanced Program Development	(ISPF03)

##### **JCL Series**

JCL: 1 Fundamentals of Jobstreams	(JCLS01)
JCL: 2 Data Sets, Procedures, and Output	(JCLS02)
JCL: 3 Specifying Job Information	(JCLS03)
JCL: 4 Controlling the Job Process	(JCLS04)
JCL: 5 Types of Data Sets	(JCLS05)
JCL: 6 Working with Data Sets	(JCLS06)
JCL: 7 Instream and Catalogued Procedures	(JCLS07)
JCL: 8 Coding and Executing Procedures	(JCLS08)
JCL: 9 Modifying Procedures	(JCLS09)

##### **SQL for the Mainframe Environment (SQLMFR)**

SQL for the Mainframe Environment: 1 Introduction to Databases and SQL	(SQLM01)
SQL for the Mainframe Environment: 2 Filtering Data	(SQLM02)
SQL for the Mainframe Environment: 3 Calculations and Functions	(SQLM03)
SQL for the Mainframe Environment: 4 Summarizing Data	(SQLM04)
SQL for the Mainframe Environment: 5 Groups and Queries	(SQLM05)
SQL for the Mainframe Environment: 6 Joins	(SQLM06)
SQL for the Mainframe Environment: 7 Data and Tables	(SQLM07)
SQL for the Mainframe Environment: 8 Views and Stored Procedures	(SQLM08)
SQL for the Mainframe Environment: 9 Transaction Processing and Cursors	(SQLM09)
SQL for the Mainframe Environment: 10 Advanced SQL Functions	(SQLM10)

##### **Micro Focus COBOL Workbench Series**

MFC Workbench: 1 Getting Started	(MF4TC1)
MFC Workbench: 2 Managing Files	(MF4TC2)
MFC Workbench: 3 Developing Programs	(MF4TC3)
MFC Workbench: 4 Testing Programs	(MF4TC4)
MFC Workbench: 5 Compiling and Testing	(MF4TC5)

##### **MVS Series**

MVS: 1 Fundamentals of MVS and JES	(MVSS01)
MVS: 2 Enhancing Performance	(MVSS02)
MVS: 3 Utilities	(MVSS03)
MVS: 4 Basic Operations	(MVSS04)
MVS: 5 Advanced Operations	(MVSS05)

##### **QMF Series**

QMF: 1 Fundamentals of QMF	(QMFS01)
QMF: 2 Prompted Query and QBE	(QMFS02)
QMF: 3 Reports	(QMFS03)
QMF: 4 Additional Formatting Techniques	(QMFS04)



## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### MAINFRAME (CONTINUED)

##### **REXX Series**

REXX Programming: 1 Introducing REXX (REXS01)  
REXX Programming: 2 Advanced REXX features (REXS02)

##### **SQL Series**

SQL: 1 Database Maintenance (SQLS01)  
SQL: 2 Database Objects (SQLS02)  
SQL: 3 Query Techniques (SQLS03)  
SQL: 4 Joining Tables (SQLS04)

##### **TSO/E Series**

TSO/E: 1 CLISTs (TSOC01)  
TSO/E: 2 Advanced Features (TSOC02)

##### **VSAM Series**

VSAM: 1. Fundamentals (VSAM01)  
VSAM: 2. Advanced Features (VSAM02)

##### **XEDIT Series**

XEDIT: 1 XEDIT for New Users (XEDS01)  
XEDIT: 2 Advanced XEDIT Functions (XEDS02)

### TECHNICAL

#### **MICROSOFT CERTIFICATION**

##### **Exchange 2000 Administration MCSE 70-224 Series (E2242K)**

Exchange 2000 Administration MCSE 70-224: 1 Installation and Coexistence (E22401)  
Exchange 2000 Administration MCSE 70-224: 2 Creating and Managing Recipient Objects (E22402)  
Exchange 2000 Administration MCSE 70-224: 3 Creating and Managing Groups and Connectors (E22403)  
Exchange 2000 Administration MCSE 70-224: 4 Deploying Instant Messaging (E22404)  
Exchange 2000 Administration MCSE 70-224: 5 Administering the Chat Service (E22405)  
Exchange 2000 Administration MCSE 70-224: 6 Working with Clients (E22406)  
Exchange 2000 Administration MCSE 70-224: 7 Using Public Folders (E22407)  
Exchange 2000 Administration MCSE 70-224: 8 Security and Performance (E22408)  
Exchange 2000 Administration MCSE 70-224: 9 Backing Up Data (E22409)

##### **IIS Series**

IIS 6: 1 Architecture and Features (IISS01)  
IIS 6: 2 Installation (IISS02)  
IIS 6: 3 Administration (IISS03)  
IIS 6: 4 Remote Administration (IISS04)  
IIS 6: 5 Creating and Configuring Web Sites (IISS05)  
IIS 6: 6 Creating and Configuring Applications and FTP Sites (IISS06)  
IIS 6: 7 Security (IISS07)  
IIS 6: 8 Working from the Command Line (IISS08)  
IIS 6: 9 Performance Tuning and Monitoring (IISS09)  
IIS 6:10 Maintenance and Troubleshooting (IISS10)  
IIS 6:11 Working with the Metabase (IISS11)  
IIS 6:12 SMTP and NNTP (IISS12)  
IIS 6:13 Publishing (IISS13)

##### **Microsoft.Net Applications MCSD/MCAD/MCDBA 70-316 Series**

MCSD/MCAD/MCDBA 70-316: 1 Windows Forms (APPNET01)  
MCSD/MCAD/MCDBA 70-316: 2 Components, Assemblies, and Services (APPNET02)  
MCSD/MCAD/MCDBA 70-316: 3 Data Binding and Data Manipulation (APPNET03)  
MCSD/MCAD/MCDBA 70-316: 4 User Assistance and Accessibility (APPNET04)  
MCSD/MCAD/MCDBA 70-316: 5 Testing, Deployment, Configuration and Support (APPNET05)  
MCSD/MCAD/MCDBA 70-316: 6 Practice Exams (APPNET06)

##### **Microsoft .NET Architectures MCP/MCSD 70-300 Series**

MCP/MCSD 70-300: 1 Envisioning the Solution and Analyzing Business Requirements (ARCN01)  
MCP/MCSD 70-300: 2 Analyzing User, Operational, and Infrastructure Requirements (ARCN02)  
MCP/MCSD 70-300: 3 Developing Specifications and Creating the Conceptual Design (ARCN03)  
MCP/MCSD 70-300: 4 Creating the Logical Design (ARCN04)  
MCP/MCSD 70-300: 5 Creating the Logical Data Model and Physical Design (ARCN05)  
MCP/MCSD 70-300: 6 Deploying the Application and Creating Standards (ARCN06)  
MCP/MCSD 70-300: 7 Practice Exam (ARCN07)

##### **Microsoft .NET 2.0 App Development MCTS 70-536 Series**

Microsoft .NET 2.0 App Development MCTS 70-536: 1 Visual Basic Practice Exam 1 (536M50)  
Microsoft .NET 2.0 App Development MCTS 70-536: 2 Visual Basic Practice Exam 2 (536M51)  
Microsoft .NET 2.0 App Development MCTS 70-536: 3 Visual Basic Practice Exam 3 (536M52)  
Microsoft .NET 2.0 App Development MCTS 70-536: 4 C# Practice Exam 1 (536M53)  
Microsoft .NET 2.0 App Development MCTS 70-536: 5 C# Practice Exam 2 (536M54)  
Microsoft .NET 2.0 App Development MCTS 70-536: 6 C# Practice Exam 3 (536M55)

## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### MICROSOFT CERTIFICATION (CONTINUED)

##### **Microsoft .NET 2.0 Web Development MCTS 70-528**

<b>Series</b>	<b>(528MCT)</b>
Microsoft .NET 2.0 Web Development MCTS 70-528: 1	
Visual Basic Practice Exam 1	(528M50)
Microsoft .NET 2.0 Web Development MCTS 70-528: 2	
Visual Basic Practice Exam 2	(528M51)
Microsoft .NET 2.0 Web Development MCTS 70-528: 3	
Visual Basic Practice Exam 3	(528M52)
Microsoft .NET 2.0 Web Development MCTS 70-528: 4	
C# Practice Exam 1	(528M53)
Microsoft .NET 2.0 Web Development MCTS 70-528: 5	
C# Practice Exam 2	(528M54)
Microsoft .NET 2.0 Web Development MCTS 70-528: 6	
C# Practice Exam 3	(528M55)

##### **MS Exchange Server 2003 MCSA/MCSE 70-284**

<b>Series</b>	<b>(EXMANG)</b>
MCSA/MCSE 70-284: 1 Implementing and Troubleshooting	(EXMA01)
MCSA/MCSE 70-284: 2 Managing Exchange Recipient Objects	(EXMA02)
MCSA/MCSE 70-284: 3 Managing Address Lists and Policies	(EXMA03)
MCSA/MCSE 70-284: 4 Managing the Exchange Organization	(EXMA04)
MCSA/MCSE 70-284: 5 Managing Computers and Performance	(EXMA05)
MCSA/MCSE 70-284: 6 Security and Troubleshooting	(EXMA06)
MCSA/MCSE 70-284: 7 Practice Exams	(EXMA07)

##### **MS Exchange Server 5.5 Series**

	<b>(X51LIB)</b>
Exchange Server 5.5: 1 Planning	(X51C01)
Exchange Server 5.5: 2 Strategies	(X51C02)
Exchange Server 5.5: 3 Installing	(X51C03)
Exchange Server 5.5: 4 Configuring	(X51C04)
Exchange Server 5.5: 5 Managing	(X51C05)
Exchange Server 5.5: 6 Monitoring	(X51C06)
Exchange Server 5.5: 7 Troubleshooting	(X51C07)
Exchange Server 5.5: 8 Connectivity	(X51C08)
Exchange Server 5.5: 9 Site Solutions	(X51C09)

##### **Project Server 2003 Series**

	<b>(PRJSV3)</b>
Project Server 2003: 1 Preparing to use Project Server	(PRJS01)
Project Server 2003: 2 Installing and Configuring Project Server	(PRJS02)
Project Server 2003: 3 Customizing Project Server	(PRJS03)
Project Server 2003: 4 Customizing PWA and PWA Housekeeping	(PRJS04)
Project Server 2003: 5 Identifying the Roles of the Project Manager and the Executive	(PRJS05)
Project Server 2003: 6 Using Project Web Access	(PRJS06)

##### **Server 2003 Security Admin MCSA/MCSE 70-299 Series**

	<b>(SVSECA)</b>
Server 2003 Security Admin MCSA/MCSE 70-299: 1 Implementing, Managing, and Troubleshooting Security Policies	(SVSE01)
Server 2003 Security Admin MCSA/MCSE 70-299: 2 Network Communications Security and Patch Management	(SVSE02)
Server 2003 Security Admin MCSA/MCSE 70-299: 3 PKI Administration and IPSec Troubleshooting	(SVSE03)
Server 2003 Security Admin MCSA/MCSE 70-299: 4 Planning and Implementing Security for Remote Users and Wireless Networks	(SVSE04)
Server 2003 Security Admin MCSA/MCSE 70-299: 5 Practice Exams	(SVSE05)

##### **SQL Server 2000 Admin MCDBA/MCSA/MCSE 70-228**

<b>Series</b>	<b>(S228AD)</b>
MCDBA/MCSA/MCSE 70-228:1 Basic Concepts and Installation	(S22801)
MCDBA/MCSA/MCSE 70-228:2 Advanced Installation	(S22802)
MCDBA/MCSA/MCSE 70-228:3 Creating and Managing Databases	(S22803)
MCDBA/MCSA/MCSE 70-228:4 Disaster Recovery and Data Integrity	(S22804)
MCDBA/MCSA/MCSE 70-228:5 Extracting and Securing Data	(S22805)
MCDBA/MCSA/MCSE 70-228:6 Automation and Performance	(S22806)
MCDBA/MCSA/MCSE 70-228:7 Practice Exam	(S22807)

##### **SQL Server 2000 Database Design Series MCSE 70-229**

	<b>(SQL229)</b>
MCSE 70-229: 1 Data Modeling & Database Creation	(SQL201)
MCSE 70-229: 2 Database Objects	(SQL202)
MCSE 70-229: 3 Retrieving and Modifying Data	(SQL203)
MCSE 70-229: 4 Indexes and Views	(SQL204)
MCSE 70-229: 5 Database Programming	(SQL205)
MCSE 70-229: 6 Remote Data Access and XML	(SQL206)
MCSE 70-229: 7 Optimization and Security	(SQL207)
MCSE 70-229: 8 Exam Preparation 1	(SQL208)
MCSE 70-229: 9 Exam Preparation 2	(SQL209)

## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### MICROSOFT CERTIFICATION (CONTINUED)

##### **SQL Server 2005 MCTS 70-431 Series (SQL431)**

SQL Server 2005 MCTS 70-431: 1 Installing and Configuring SQL Server 2005	(SQL401)
SQL Server 2005 MCTS 70-431: 2 Creating Databases	(SQL402)
SQL Server 2005 MCTS 70-431: 3 Working with Tables and Programmability Objects	(SQL403)
SQL Server 2005 MCTS 70-431: 4 Implementing Database Objects	(SQL404)
SQL Server 2005 MCTS 70-431: 5 Supporting the XML Framework	(SQL405)
SQL Server 2005 MCTS 70-431: 6 Enhancing Data Consumption and Throughput	(SQL406)
SQL Server 2005 MCTS 70-431: 7 Maintaining and Backing Up Databases	(SQL407)
SQL Server 2005 MCTS 70-431: 8 Monitoring Performance	(SQL408)
SQL Server 2005 MCTS 70-431: 9 Troubleshooting and Optimizing	(SQL409)
SQL Server 2005 MCTS 70-431:10 Implementing High Availability	(SQL410)
SQL Server 2005 MCTS 70-431:11 Practice Exams	(SQL411)

##### **SQL Server 6.5 Series (SQS001)**

SQL Server 6.5: 1 Introduction	(SS1)
SQL Server 6.5: 2 Installation and Setup	(SS2)
SQL Server 6.5: 3 Users and Replication	(SS3)
SQL Server 6.5: 4 Database Administration	(SS4)
SQL Server 6.5: 5 System Management	(SS5)
SQL Server 6.5: 6 Tuning for Performance	(SS6)

##### **SQL Server 7 Admin Series (LA7LIB)**

SQL Server 7 Admin: 1 Security Strategy	(LA1)
SQL Server 7 Admin: 2 System Requirements	(LA2)
SQL Server 7 Admin: 3 Migration Planning	(LA3)
SQL Server 7 Admin: 4 Replication Plans	(LA4)
SQL Server 7 Admin: 5 Installing the Server	(LA5)
SQL Server 7 Admin: 6 Other Installations	(LA6)
SQL Server 7 Admin: 7 Configuring	(LA7)
SQL Server 7 Admin: 8 Security Management	(LA8)
SQL Server 7 Admin: 9 Managing Accounts	(LA9)
SQL Server 7 Admin: 10 Managing Permissions	(L10)
SQL Server 7 Admin: 11 Database Management	(L11)
SQL Server 7 Admin: 12 Loading Databases	(L12)
SQL Server 7 Admin: 13 Backups and Restores	(L13)
SQL Server 7 Admin: 14 Managing Replication	(L14)
SQL Server 7 Admin: 15 Management Tasks	(L15)
SQL Server 7 Admin: 16 Monitoring Events	(L16)
SQL Server 7 Admin: 17 Watching & Optimizing	(L17)
SQL Server 7 Admin:18 Server Repair	(L18)
SQL Server 7 Admin:19 More Troubleshooting	(L19)

##### **TCP/IP Series**

TCP/IP: 1 Introduction to TCP/IP Concepts	(TCP001)
TCP/IP: 2 Data Delivery and Routing	(TC1)
TCP/IP: 3 Microsoft TCP/IP and IIS	(TC2)
TCP/IP: 4 Printing Services and DHCP	(TC3)
TCP/IP: 5 Name Resolution and WINS	(TC4)
TCP/IP: 6 Introduction to DNS Server	(TC5)
TCP/IP: 7 Managing DNS and TCP/IP	(TC6)
TCP/IP: 8 Utilities for Monitoring TCP/IP	(TC7)
TCP/IP: 9 Performance Monitor and RAS	(TC8)
TCP/IP: 10 PPTP and Troubleshooting	(TC9)
	(TC10)

##### **Visual Basic .NET for Web MCSD/MCAD 70-305 Series (VBNWEB)**

Visual Basic .NET for Web MCSD/MCAD 70-305: 1 Web Forms and Controls	(VBNW01)
Visual Basic .NET for Web MCSD/MCAD 70-305: 2 User Interface Navigation and Error Handling	(VBNW02)
Visual Basic .NET for Web MCSD/MCAD 70-305: 3 Binding, Consuming, and Manipulating Data	(VBNW03)
Visual Basic .NET for Web MCSD/MCAD 70-305: 4 Components, Assemblies, and Web Services	(VBNW04)
Visual Basic .NET for Web MCSD/MCAD 70-305: 5 Globalization and Legacy Code	(VBNW05)
Visual Basic .NET for Web MCSD/MCAD 70-305: 6 Maintaining, Supporting, and Configuring Web Applications	(VBNW06)
Visual Basic .NET for Web MCSD/MCAD 70-305: 7 Testing, Debugging, and Deploying Web Applications	(VBNW07)
Visual Basic .NET for Web MCSD/MCAD 70-305: 8 Practice Exams	(VBNW08)

##### **Visual Basic .NET for XML Web MCSD/MCAD 70-310 Series (XMLBAS)**

Visual Basic .NET for XML Web MCSD/MCAD 70-310: DataSets and XML Data	(XMLB01)
Visual Basic .NET for XML Web MCSD/MCAD 70-310: .NET Remoting and Web Services	(XMLB02)
Visual Basic .NET for XML Web MCSD/MCAD 70-310: Windows Services and Component Services	(XMLB03)
Visual Basic .NET for XML Web MCSD/MCAD 70-310: Testing, Debugging, and Deployment	(XMLB04)
Visual Basic .NET for XML Web MCSD/MCAD 70-310: Security Issues	(XMLB05)
Visual Basic .NET for XML Web MCSD/MCAD 70-310: Practice Exams	(XMLB06)



## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### MICROSOFT CERTIFICATION (CONTINUED)

##### **Visual Basic .NET Windows Apps MCSD/MCAD 70-306 Series (L\_VBAS)**

Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 1	
Windows Forms and Controls	(VBWI01)
Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 2	
Exceptions, Components, and Assemblies	(VBWI02)
Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 3	
Binding and Manipulating Data	(VBWI03)
Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 4	
Globalization and User Services	(VBWI04)
Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 5	
Testing, Deploying, and Maintaining Windows Applications	(VBWI05)
Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 6	
Practice	(VBWI06)

##### **Visual C# Web Application MCAD 70-315 Series (WAC315)**

MCAD 70-315: 1 Introducing Web Forms	(WAC301)
MCAD 70-315: 2 Controls and Input Validation	(WAC302)
MCAD 70-315: 3 Implementing Navigation for the User Interface	(WAC303)
MCAD 70-315: 4 Error Handling, User Assistance, and Accessibility	(WAC304)
MCAD 70-315: 5 Data Binding	(WAC305)
MCAD 70-315: 6 Accessing and Manipulating Data	(WAC306)
MCAD 70-315: 7 SQL Server Data and Data Errors	(WAC307)
MCAD 70-315: 8 Managing .NET Components and Assemblies	(WAC308)
MCAD 70-315: 9 Web Services, Globalization, and Legacy Code	(WAC309)
MCAD 70-315: 10 Testing and Debugging Web Applications	(WAC310)
MCAD 70-315: 11 Deploying a Web Application and Using Shared Assemblies	(WAC311)
MCAD 70-315: 12 Maintaining, Supporting, and Configuring Web Applications	(WAC312)
MCAD 70-315: 13 Practice Exam	(WAC313)

##### **Visual C# XML MCAD 70-320 Series (XMC320)**

MCAD 70-320: 1 Creating and Manipulating DataSets	(XMC301)
MCAD 70-320: 2 Accessing and Manipulating SQL Server Data	(XMC302)
MCAD 70-320: 3 Accessing and Manipulating XML Data	(XMC303)
MCAD 70-320: 4 .Net Remoting Architecture	(XMC304)
MCAD 70-320: 5 Applying .NET Remoting	(XMC305)
MCAD 70-320: 6 Web Services	(XMC306)
MCAD 70-320: 7 Windows Services	(XMC307)
MCAD 70-320: 8 Component Services	(XMC308)
MCAD 70-320: 9 Enterprise Services And Unmanaged Code	(XMC309)
MCAD 70-320: 10 Testing and Debugging	(XMC310)
MCAD 70-320: 11 Deployment	(XMC311)
MCAD 70-320: 12 Security	(XMC312)
MCAD 70-320: 13 Practice Exam	(XMC313)

##### **Visual Studio .NET Advanced Topics Series (VTOPST)**

Visual Studio .NET Advanced Topics: 1 Using Rich Web Controls and Debugging Applications	(VTOP01)
Visual Studio .NET Advanced Topics: 2 Data Binding and Working with Control Templates	(VTOP02)
Visual Studio .NET Advanced Topics: 3 Creating Mobile Applications and Using ADO.NET	(VTOP03)
Visual Studio .NET Advanced Topics: 4 Working with XML Configuration and HTTP Handlers	(VTOP04)
Visual Studio .NET Advanced Topics: 5 Caching, Security, and Migration	(VTOP05)
Visual Studio .NET Advanced Topics: 6 Working with Web Services	(VTOP06)
Visual Studio .NET Advanced Topics: 7 Deploying Applications	(VTOP07)

##### **Visual Studio .NET Advanced Topics Series (VTOPST)**

Visual Studio .NET Advanced Topics: 1 Using Rich Web Controls and Debugging Applications	(VTOP01)
Visual Studio .NET Advanced Topics: 2 Data Binding and Working with Control Templates	(VTOP02)
Visual Studio .NET Advanced Topics: 3 Creating Mobile Applications and Using ADO.NET	(VTOP03)
Visual Studio .NET Advanced Topics: 4 Working with XML Configuration and HTTP Handlers	(VTOP04)
Visual Studio .NET Advanced Topics: 5 Caching, Security, and Migration	(VTOP05)
Visual Studio .NET Advanced Topics: 6 Working with Web Services	(VTOP06)
Visual Studio .NET Advanced Topics: 7 Deploying Applications	(VTOP07)

##### **Visual Studio .NET and ASP .NET Series (VASPST)**

Visual Studio.NET and ASP .NET: 1 Getting Started	(VASP01)
Visual Studio.NET and ASP .NET: 2 Using Server Controls	(VASP02)
Visual Studio.NET and ASP .NET: 3 Working with Validation and Composite Controls	(VASP03)

##### **Visual Studio .NET Overview Series (VSTINT)**

Visual Studio. NET Overview: 1 Exploring the .NET Initiative	(VSTI01)
Visual Studio. NET Overview: 2 Languages and Application Development	(VSTI02)
Visual Studio. NET Overview: 3 Getting Started with .NET	(VSTI03)

##### **Visual Studio .NET Programming with Visual C# Series (VPRGST)**

Visual Studio.NET Programming with Visual C#: 1 Getting Started	(VPRG01)
Visual Studio.NET Programming with Visual C#: 2 Arrays and Classes	(VPRG02)
Visual Studio.NET Programming with Visual C#: 3 Creating Windows Applications	(VPRG03)

## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### MICROSOFT CERTIFICATION (CONTINUED)

<b>Windows 2000 Active Directory MCSE 70-217 Series</b>	<b>(W217AD)</b>
MCSE 70-217: 1 Preparing for Active Directory	(W21701)
MCSE 70-217: 2. Building an Active Directory Structure	(W21702)
MCSE 70-217: 3 Administering Active Directory Services	(W21703)
MCSE 70-217: 4 Managing Servers	(W21704)
MCSE 70-217: 5 Understanding Group Policy	(W21705)
MCSE 70-217: 6 Managing User Environments with Group Policy	(W21706)
MCSE 70-217: 7 Distributing Software with Group Policy	(W21707)
MCSE 70-217: 8 Managing Security with Group Policy	(W21708)
MCSE 70-217: 9 Using Remote Installation Services	(W21709)

<b>Windows 2000 Directory Design MCSE 70-219 Series</b>	<b>(W219DD)</b>
MCSE 70-219: 1 Analyzing Business Requirements	(W21901)
MCSE 70-219: 2 Analyzing the Technical Environment	(W21902)
MCSE 70-219: 3 Analyzing Performance and Access	(W21903)
MCSE 70-219: 4 Analyzing Security Considerations	(W21904)
MCSE 70-219: 5 Analyzing the Impact of Active Directory	(W21905)
MCSE 70-219: 6 Analyzing Client Management Requirements	(W21906)
MCSE 70-219: 7 Directory Naming and DNS Placement	(W21907)
MCSE 70-219: 8 Designing Directory Service Architecture	(W21908)
MCSE 70-219: 9 Designing a Site Topology and Service Locations	(W21909)
MCSE 70-219: 10 Designing an OU Management Structure	(W21910)
MCSE 70-219: 11 Designing a Group Policy Management Structure	(W21911)
MCSE 70-219: 12 Planning for Coexistence with Other Directories	(W21912)
MCSE 70-219: 13 Schema Modification Policy and Implementation Plan	(W21913)

<b>Windows 2000 Network Administration MCSE 70-216 Series</b>	<b>(W216NA)</b>
Windows 2000 Network Administration MCSE 70-216: 1 Working with DNS and DHCP	(W21601)
Windows 2000 Network Administration MCSE 70-216: 2 Working with Remote Access	(W21602)
Windows 2000 Network Administration MCSE 70-216: 3 Working with Network Protocols	(W21603)
Windows 2000 Network Administration MCSE 70-216: 4 Working with WINS and NAT	(W21604)
Windows 2000 Network Administration MCSE 70-216: 5 Working with IP Routing	(W21605)
Windows 2000 Network Administration MCSE 70-216: 6 Working with Certificate Services	(W21606)

<b>Windows 2000 Network Design MCSE 70-221 Series</b>	<b>(W22AND)</b>
Windows 2000 Network Design MCSE 70-221: 1 Analyzing Business Needs	(W22101)
Windows 2000 Network Design MCSE 70-221: 2 Analyzing Technical Needs	(W22102)
Windows 2000 Network Design MCSE 70-221: 3 Infrastructure Design	(W22103)
Windows 2000 Network Design MCSE 70-221: 4 DHCP and Name Services	(W22104)
Windows 2000 Network Design MCSE 70-221: 5 Designing for the Internet	(W22105)
Windows 2000 Network Design MCSE 70-221: 6 Designing a WAN	(W22106)
Windows 2000 Network Design MCSE 70-221: 7 Management and Services	(W22107)

<b>Windows 2000 Network Management MCSA 70-218 Series</b>	<b>(W218NM)</b>
Windows 2000 Network Management MCSA 70-218: 1 Installing Devices and Managing Disks	(W21801)
Windows 2000 Network Management MCSA 70-218: 2 Configuring Volume Features and Replication	(W21802)
Windows 2000 Network Management MCSA 70-218: 3 Managing Permissions and Resources	(W21803)
Windows 2000 Network Management MCSA 70-218: 4 Updating Windows and Software	(W21804)
Windows 2000 Network Management MCSA 70-218: 5 Managing Group Policy	(W21805)
Windows 2000 Network Management MCSA 70-218: 6 Implementing Auditing and Account Policies	(W21806)
Windows 2000 Network Management MCSA 70-218: 7 Controlling File and Web Access	(W21807)
Windows 2000 Network Management MCSA 70-218: 8 Monitoring and Backing Up Systems	(W21808)
Windows 2000 Network Management MCSA 70-218: 9 Managing TCP/IP and DHCP	(W21809)
Windows 2000 Network Management MCSA 70-218: 10 Administering Name Resolution and DNS	(W21810)
Windows 2000 Network Management MCSA 70-218: 11 Managing Remote Access	(W21811)
Windows 2000 Network Management MCSA 70-218: 12 Configuring VPNs and Terminal Services	(W21812)
Windows 2000 Network Management MCSA 70-218: 13 Practice Test	(W21813)

## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### MICROSOFT CERTIFICATION (CONTINUED)

##### **Windows 2000 Professional Series MCSE 70-210 Series**

Windows 2000 Prof MCSE 70-210: 1 Installation	(WINP01)
Windows 2000 Prof MCSE 70-210: 2 Remote Installation and Upgrades	(WINP02)
Windows 2000 Prof MCSE 70-210: 3 Administering Resource	(WINP03)
Windows 2000 Prof MCSE 70-210: 4 Administering Shared Resources	(WINP04)
Windows 2000 Prof MCSE 70-210: 5 Managing Disks	(WINP05)
Windows 2000 Prof MCSE 70-210: 6 Managing Hardware	(WINP06)
Windows 2000 Prof MCSE 70-210: 7 Monitoring and Optimizing Your System	(WINP07)
Windows 2000 Prof MCSE 70-210: 8 Configuring Your Desktop	(WINP08)
Windows 2000 Prof MCSE 70-210: 9 Networking with Windows 2000 Professional	(WINP09)
Windows 2000 Prof MCSE 70-210: 10 Using TCP/IP	(WINP10)
Windows 2000 Prof MCSE 70-210: 11 Managing Users and Groups	(WINP11)
Windows 2000 Prof MCSE 70-210: 12 Securing Your System	(WINP12)

##### **Windows 2000 Security Design Series 70-220**

Windows 2000 Security Design MCSE 70-220: 1 Analyzing Business Requirements	(W22001)
Windows 2000 Security Design MCSE 70-220: 2 Analyzing Technical Requirements	(W22002)
Windows 2000 Security Design MCSE 70-220: 3 Establishing a Security Baseline	(W22003)
Windows 2000 Security Design MCSE 70-220: 4 Planning Security for System Resources	(W22004)
Windows 2000 Security Design MCSE 70-220: 5 Designing a Security Group Strategy	(W22005)
Windows 2000 Security Design MCSE 70-220: 6 Designing Security Policy Inheritance	(W22006)
Windows 2000 Security Design MCSE 70-220: 7 Protecting Resources with Auditing and Encryption	(W22007)
Windows 2000 Security Design MCSE 70-220: 8 Using Native Windows 2000 Authentication	(W22008)
Windows 2000 Security Design MCSE 70-220: 9 Using Alternate Authentication Strategies	(W22009)
Windows 2000 Security Design MCSE 70-220: 10 Designing a Public Key Infrastructure	(W22010)
Windows 2000 Security Design MCSE 70-220: 11 Designing Security for Network Services	(W22011)
Windows 2000 Security Design MCSE 70-220: 12 Designing Security for Access Between Networks	(W22012)
Windows 2000 Security Design MCSE 70-220: 13 Designing Security for Communications Channels	(W22013)

##### **Windows 2000 Server Series 70-215**

Windows 2000 Server MCSE 70-215: 1 Installation	(W21501)
Windows 2000 Server MCSE 70-215: 2 Hardware	(W21502)
Windows 2000 Server MCSE 70-215: 3 Controlling Access to Files and Folders	(W21503)
Windows 2000 Server MCSE 70-215: 4 Controlling Access to Web Resources and Printers	(W21504)
Windows 2000 Server MCSE 70-215: 5 Optimizing Your Server	(W21505)
Windows 2000 Server MCSE 70-215: 6 Recovering from Disaster	(W21506)
Windows 2000 Server MCSE 70-215: 7 Configuring Disks and Volumes	(W21507)
Windows 2000 Server MCSE 70-215: 8 Administering Disks	(W21508)
Windows 2000 Server MCSE 70-215: 9 Networking Your Server	(W21509)
Windows 2000 Server MCSE 70-215: 10 Implementing Remote Access	(W21510)
Windows 2000 Server MCSE 70-215: 11 Implementing Terminal Services	(W21511)
Windows 2000 Server MCSE 70-215: 12 Using Security Features	(W21512)

##### **Windows Server 2003 Series**

Windows Server 2003: 1 Installation and Setup	(WSER01)
Windows Server 2003: 2 Working with Active Directory	(WSER02)
Windows Server 2003: 3 Printing and IP Addressing	(WSER03)
Windows Server 2003: 4 Managing Users and Permissions	(WSER04)
Windows Server 2003: 5 Managing Backup and Security	(WSER05)

##### **Windows Server 2003 Active Directory MCSE 70-294 Series**

MCSE 70-294: 1 Active Directory Infrastructure Overview	(W29401)
MCSE 70-294: 2 Working with User, Group, and Computer Accounts	(W29402)
MCSE 70-294: 3 Creating User and Group Strategies	(W29403)
MCSE 70-294: 4 Working with Forests and Domains	(W29404)
MCSE 70-294: 5 Restructuring a Forest and Renaming Domains	(W29405)
MCSE 70-294: 6 Working with Trusts and Organizational Units	(W29406)
MCSE 70-294: 7 Working with Active Directory Sites	(W29407)
MCSE 70-294: 8 Working with Domain Controllers	(W29408)
MCSE 70-294: 9 Working with Global Catalog Servers and Schema	(W29409)
MCSE 70-294: 10 Working with Group Policy	(W29410)
MCSE 70-294: 11 Deploying Software Via Group Policy	(W29411)
MCSE 70-294: 12 Ensuring Active Directory Availability	(W29412)



## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### MICROSOFT CERTIFICATION (CONTINUED)

##### **Windows Server 2003 Administration MCSA/MCSE**

##### **70-290 Series (W290SA)**

Windows Server 2003 Administration MCSA/MCSE 70-290: 1 Overview of Windows Server 2003	(W29001)
Windows Server 2003 Administration MCSA/MCSE 70-290: 2 Managing Physical and Logical Disks	(W29002)
Windows Server 2003 Administration MCSA/MCSE 70-290: 3 Configuring, Monitoring, and Troubleshooting Server Hardware	(W29003)
Windows Server 2003 Administration MCSA/MCSE 70-290: 4 Managing User, Group, and Computer Accounts	(W29004)
Windows Server 2003 Administration MCSA/MCSE 70-290: 5 Managing Access to Resources	(W29005)
Windows Server 2003 Administration MCSA/MCSE 70-290: 6 Configuring Terminal Services	(W29006)
Windows Server 2003 Administration MCSA/MCSE 70-290: 7 Managing and Troubleshooting Terminal Services	(W29007)
Windows Server 2003 Administration MCSA/MCSE 70-290: 8 Using Server Management Tools	(W29008)
Windows Server 2003 Administration MCSA/MCSE 70-290: 9 Managing Web Servers in IIS 6.0	(W29009)
Windows Server 2003 Administration MCSA/MCSE 70-290:10 Monitoring Performance and Security	(W29010)
Windows Server 2003 Administration MCSA/MCSE 70-290:11 Planning Disaster Recovery	(W29011)
Windows Server 2003 Administration MCSA/MCSE 70-290:12 Implementing Disaster Recovery	(W29012)

##### **Windows Server 2003 Infrastructure MCSE 70-297 Series**

MCSE 70-297: 1 Assessing the Environment	(SRIN01)
MCSE 70-237: 2 Developing the Active Directory Infrastructure Design	(SRIN02)
MCSE 70-237: 3 Developing the Network Services Design	(SRIN03)
MCSE 70-237: 4 Designing Logical Components	(SRIN04)
MCSE 70-237: 5 Name Resolution	(SRIN05)
MCSE 70-238: 6 Remote Access and Address Management	(SRIN06)
MCSE 70-238: 7 Service Placement and Sizing	(SRIN07)
MCSE 70-238: 8 The Physical Design	(SRIN08)
MCSE 70-238: 9 Practice Exam	(SRIN09)

##### **Windows Server 2003 Network Management MCSE**

##### **70-291 Series (W291NI)**

Windows Server 2003 Network Management MCSE 70-291: 1 TCP/IP Protocol	(W29101)
Windows Server 2003 Network Management MCSE 70-291: 2 IP Addressing and Routing	(W29102)
Windows Server 2003 Network Management MCSE 70-291: 3 Classless Subnet Masking and Client Address Configuration	(W29103)
Windows Server 2003 Network Management MCSE 70-291: 4 The Dynamic Host Configuring Protocol (DHCP)	(W29104)
Windows Server 2003 Network Management MCSE 70-291: 5 Integrating and Troubleshooting DHCP	(W29105)
Windows Server 2003 Network Management MCSE 70-291: 6 Windows Internet Name Server (WINS)	(W29106)
Windows Server 2003 Network Management MCSE 70-291: 7 WINS Client and Interoperability and NetBIOS	(W29107)
Windows Server 2003 Network Management MCSE 70-291: 8 Domain Naming System Concepts	(W29108)
Windows Server 2003 Network Management MCSE 70-291: 9 The DNS Server	(W29109)
Windows Server 2003 Network Management MCSE 70-291:10 Routing and Remote Access Service VPN Services	(W29110)
Windows Server 2003 Network Management MCSE 70-291: 11 Security Templates and Software Updates	(W29111)
Windows Server 2003 Network Management MCSE 70-291: 12 Monitoring and Troubleshooting Network Activity	(W29112)
Windows Server 2003 Network Management MCSE 70-291: 13 LAN Routing and Dial-Up Services	(W29113)
Windows Server 2003 Network Management MCSE 70-291: 14 LAN and Dial-Up Services	(W29114)

## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### MICROSOFT CERTIFICATION (CONTINUED)

##### **Windows Server 2003 Network Planning MCSE 70-293**

<b>Series</b>	<b>(W293NP)</b>
Windows Server 2003 Network Planning MCSE 70-293:1 Using Planning Tools and Documentation	(W29301)
Windows Server 2003 Network Planning MCSE 70-293:2 Server Roles and Security	(W29302)
Windows Server 2003 Network Planning MCSE 70-293:3 TCP/IP Infrastructure	(W29303)
Windows Server 2003 Network Planning MCSE 70-293:4 Routing	(W29304)
Windows Server 2003 Network Planning MCSE 70-293:5 Internet Connectivity	(W29305)
Windows Server 2003 Network Planning MCSE 70-293:6 DNS Name Resolution	(W29306)
Windows Server 2003 Network Planning MCSE 70-293:7 NetBIOS Name Resolution	(W29307)
Windows Server 2003 Network Planning MCSE 70-293: 8 Remote Access	(W29308)
Windows Server 2003 Network Planning MCSE 70-293: 9 High Availability	(W29309)
Windows Server 2003 Network Planning MCSE 70-293: 10 Windows Cluster Services and Network Load Balancing	(W29310)
Windows Server 2003 Network Planning MCSE 70-293: 11 Internet Protocol	(W29311)
Windows Server 2003 Network Planning MCSE 70-293: 12 Security Framework	(W29312)
Windows Server 2003 Network Planning MCSE 70-293: 13 Public Key Infrastructure	(W29313)

##### **Windows Server 2003 Security MCSE 70-298**

<b>Series</b>	<b>(SRSCUR)</b>
MCSE 70-298: 1 Designing a Secure Network Framework	(SRSC01)
MCSE 70-298: 2 Defining a Baseline Security Template	(SRSC02)
MCSE 70-298: 3 Designing Role-Based Server Security	(SRSC03)
MCSE 70-298: 4 Securing a Public Key Infrastructure and Network Management Processes	(SRSC04)
MCSE 70-298: 5 Designing Network Infrastructure Security	(SRSC05)
MCSE 70-298: 6 Securing Data Transmissions and Wireless Networks	(SRSC06)
MCSE 70-298: 7 Securing Internet Information Services	(SRSC07)
MCSE 70-298: 8 Securing VPNs, Extranets, and Network Clients	(SRSC08)
MCSE 70-298: 9 Securing Active Directory	(SRSC09)
MCSE 70-298: 10 Designing an Access Control Strategy for Files and Folders	(SRSC10)
MCSE 70-298: 11 Designing an Encrypted File System and Securing Backup/Restore Processes	(SRSC11)
MCSE 70-298: 12 Practice Exam	(SRSC12)

##### **✓ Windows Vista & Office 2007 Desktops MCTS 70-624**

<b>Series</b>	<b>(624MSV)</b>
✓ Windows Vista & Office 2007 Desktops MCTS 70-624: 1 Practice Exam 1	(624M01)
✓ Windows Vista & Office 2007 Desktops MCTS 70-624: 2 Practice Exam 2	(624M02)
✓ Windows Vista & Office 2007 Desktops MCTS 70-624: 3 Practice Exam 3	(624M03)

##### **✓ Windows Vista Configuration MCTS 70-620**

<b>Series</b>	<b>(620MSV)</b>
✓ Windows Vista Configuration MCTS 70-620: 1 Practice Exam 1	(620M01)
✓ Windows Vista Configuration MCTS 70-620: 2 Practice Exam 2	(620M02)
✓ Windows Vista Configuration MCTS 70-620: 3 Practice Exam 3	(620M03)

##### **✓ Windows Vista Enterprise Support MCITP 70-622 Series**

✓ Windows Vista Enterprise Support MCITP 70-622: 1 Practice Exam 1	(622M01)
✓ Windows Vista Enterprise Support MCITP 70-622: 2 Practice Exam 2	(622M02)
✓ Windows Vista Enterprise Support MCITP 70-622: 3 Practice Exam 3	(622M03)

##### **Windows Vista Upgrade Series**

	<b>(MSVIST)</b>
Windows Vista Upgrade: 1 Understanding the New Interface	(MSVI01)
Windows Vista Upgrade: 2 Using New Features and Applications	(MSVI02)
Windows Vista Upgrade: 3 Planning a Corporate Deployment	(MSVI03)

##### **Windows XP Application Support MCDST 70-272**

<b>Series</b>	<b>(XPAPPS)</b>
Windows XP Application Support MCDST 70-272: 1 The Operating System and Internet Explorer	(XPAP01)
Windows XP Application Support MCDST 70-272: 2 Office and Outlook Applications	(XPAP02)
Windows XP Application Support MCDST 70-272: 3 Hardware and Network Connectivity	(XPAP03)
Windows XP Application Support MCDST 70-272: 4 Application Security and Security Incidents	(XPAP04)
Windows XP Application Support MCDST 70-272: 5 Practice Exams	(XPAP05)

## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### MICROSOFT CERTIFICATION (CONTINUED)

##### **Windows XP Professional MCSE 70-270 Series (X270PR)**

Windows XP Professional MCSE 70-270: 1 Installation	(X27001)
Windows XP Professional MCSE 70-270: 2 Administering Resources	(X27002)
Windows XP Professional MCSE 70-270: 3 Configuring Hardware	(X27003)
Windows XP Professional MCSE 70-270: 4 Optimizing the System	(X27004)
Windows XP Professional MCSE 70-270: 5 Configuring the Desktop	(X27005)
Windows XP Professional MCSE 70-270: 6 Networking the System	(X27006)
Windows XP Professional MCSE 70-270: 7 Securing the System	(X27007)

##### **Windows XP System Support MCDST 70-271 Series (W271SU)**

MCDST 70-271: 1 Installing Windows XP	(W27101)
MCDST 70-271: 2 Configuring and Troubleshooting Resources	(W27102)
MCDST 70-271: 3 Managing Disks	(W27103)
MCDST 70-271: 4 Managing Hardware Devices	(W27104)
MCDST 70-271: 5 Configuring the Desktop and User Profiles	(W27105)
MCDST 70-271: 6 Performance Monitoring and Network Troubleshooting	(W27106)
MCDST 70-271: 7 Practice Exam	(W27107)

### TECHNICAL

#### TECHNICAL WEB DEVELOPMENT

##### **CGI/Perl Series (CGP001)**

CGI/Perl: 1 Getting Familiar with Forms	(CG1)
CGI/Perl: 2 Building Programs	(CG2)
CGI/Perl: 3 Web Applications	(CG3)
CGI/Perl: 4 Interacting with Databases	(CG4)

##### **CIW Foundations 1D0-510 Series (L\_CIWF)**

CIW Foundations 1D0-510: 1 IT Job Roles	(L_CI01)
CIW Foundations 1D0-510: 2 Internet Access Infrastructure	(L_CI02)
CIW Foundations 1D0-510: 3 Web Browsers	(L_CI03)
CIW Foundations 1D0-510: 4 Electronic Mail	(L_CI04)
CIW Foundations 1D0-510: 5 Networking and Internet Services	(L_CI05)
CIW Foundations 1D0-510: 6 Communicating with Internet Technology	(L_CI06)
CIW Foundations 1D0-510: 7 Web Browser Customizations	(L_CI07)
CIW Foundations 1D0-510: 8 Internet Client Security Issues	(L_CI08)
CIW Foundations 1D0-510: 9 Web Search Engines	(L_CI09)
CIW Foundations 1D0-510:10 PIMs, File Transmissions and Usage Issues	(L_CI10)
CIW Foundations 1D0-510:11 Project Management Concepts	(L_CI11)
CIW Foundations 1D0-510:12 Database Concepts	(L_CI12)
CIW Foundations 1D0-510:13 Web Page Creation	(L_CI13)
CIW Foundations 1D0-510:14 HTML and Graphics	(L_CI14)
CIW Foundations 1D0-510:15 Web Page Design and Color	(L_CI15)
CIW Foundations 1D0-510:16 HTML User-Input Forms	(L_CI16)
CIW Foundations 1D0-510:17 HTML Frames	(L_CI17)
CIW Foundations 1D0-510:18 XML and Server-Side Programming Languages	(L_CI18)
CIW Foundations 1D0-510:19 Web Site Navigation and Accessibility	(L_CI19)
CIW Foundations 1D0-510:20 Cascading Style Sheets (CSS)	(L_CI20)
CIW Foundations 1D0-510:21 Extensible Hypertext Markup Language (XHTML)	(L_CI21)
CIW Foundations 1D0-510:22 Web Technologies	(L_CI22)
CIW Foundations 1D0-510:23 GUI HTML-Editing Software	(L_CI23)
CIW Foundations 1D0-510:24 Web Site Performance Issues	(L_CI24)
CIW Foundations 1D0-510:25 Web Site Planning	(L_CI25)
CIW Foundations 1D0-510:26 Web Site Development and Maintenance	(L_CI26)
CIW Foundations 1D0-510:27 Oral Web Site Presentation	(L_CI27)
CIW Foundations 1D0-510:28 E-Commerce Technologies and Concepts	(L_CI28)
CIW Foundations 1D0-510:29 Database Connectivity	(L_CI29)
CIW Foundations 1D0-510:30 Service Providers	(L_CI30)
CIW Foundations 1D0-510:31 The End User Experience/ Site Creativity	(L_CI31)



## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### TECHNICAL WEB DEVELOPMENT *(CONTINUED)*

##### **CIW Foundations 1D0-510 Series Continued**

CIW Foundations 1D0-510:30 Service Providers	(L_CI30)
CIW Foundations 1D0-510:31 The End User Experience/ Site Creativity	(L_CI31)
CIW Foundations 1D0-510:32 Copyright and Ethical Issues	(L_CI32)
CIW Foundations 1D0-510:33 Basic Data Communications	(L_CI33)
CIW Foundations 1D0-510:34 Networking Hardware	(L_CI34)
CIW Foundations 1D0-510:35 IP Addresses	(L_CI35)
CIW Foundations 1D0-510:36 Internet Servers	(L_CI36)
CIW Foundations 1D0-510:37 Client Performance Issues	(L_CI37)
CIW Foundations 1D0-510:38 Network-Aware System Maintenance	(L_CI38)
CIW Foundations 1D0-510:39 Network-Based Client Operating Systems	(L_CI39)
CIW Foundations 1D0-510:40 Wireless Networks	(L_CI40)
CIW Foundations 1D0-510:41 Managing IT Careers	(L_CI41)

##### **Certified Internet Webmaster Security 1D0-470 Series**

	<b>(CIWSEC)</b>
CIW Security 1D0-470: 1 Security fundamentals	(CIWS01)
CIW Security 1D0-470: 2 Attack Types and Encryption	(CIWS02)
CIW Security 1D0-470: 3 Protocol Layers and Security	(CIWS03)
CIW Security 1D0-470: 4 Firewalls	(CIWS04)
CIW Security 1D0-470: 5 Operating System Security	(CIWS05)
CIW Security 1D0-470: 6 Assessing and Reducing Risk	(CIWS06)
CIW Security 1D0-470: 7 Security Auditing	(CIWS07)
CIW Security 1D0-470: 8 Auditing and the Control Phase	(CIWS08)
CIW Security 1D0-470: 9 Attack Detection and Response	(CIWS09)
CIW Security 1D0-470: 10 Auditing and Log Analysis	(CIWS10)

##### **ColdFusion MX Series**

	<b>(CFUSMX)</b>
ColdFusion MX: 1 Introduction and Installation	(CFUS01)
ColdFusion MX: 2 Talking with the Database	(CFUS02)
ColdFusion MX: 3 Displaying Data	(CFUS03)
ColdFusion MX: 4 Programming and Application Framework	(CFUS04)
ColdFusion MX: 5 Custom Tags and Building Blocks	(CFUS05)
ColdFusion MX: 6 Using E-mail, Complex Data Types, and FTP	(CFUS06)
ColdFusion MX: 7 Securing, Debugging, and Improving Application Performance	(CFUS07)
ColdFusion MX: 8 Using Flash, Java, and XML	(CFUS08)
ColdFusion MX: 9 Integration and Understanding Fusebox and FLiP	(CFUS09)
ColdFusion MX: 10 Functions, Tags, and Resources	(CFUS10)

##### **Dynamic HTML Series**

	<b>(DHT001)</b>
Dynamic HTML: 1 DHTML and Style Sheets	(DHTC01)
Dynamic HTML: 2 Using JavaScript	(DHTC02)
Dynamic HTML: 3 Objects and Events	(DHTC03)
Dynamic HTML: 4 Styles and Content	(DHTC04)
Dynamic HTML: 5 Data from Other Sources	(DHTC05)

##### **GUI Design Series**

	<b>(GUILIB)</b>
GUI Design: 1 Planning an Interface	(GUIC01)
GUI Design: 2 Developing an Interface	(GUIC02)
GUI Design: 3 Designing Screen Elements	(GUIC03)

##### **Internet Marketing Series**

	<b>(ECOMRC)</b>
Internet Marketing: 1 Your E-Business	(ECOM01)
Internet Marketing: 2 Getting Started	(ECOM02)
Internet Marketing: 3 Influences on E-Commerce	(ECOM03)
Internet Marketing: 4 Killer Apps	(ECOM04)
Internet Marketing: 5 Developing Your E-Business	(ECOM05)
Internet Marketing: 6 Real-Time and Data Mining	(ECOM06)
Internet Marketing: 7 Lowering Your Business Costs	(ECOM07)
Internet Marketing: 8 Customer Service and Payment	(ECOM08)
Internet Marketing: 9 Marketing Your E-Business	(ECOM09)
Internet Marketing: 10 Advertising on the Internet	(ECOM10)
Internet Marketing: 11 Building Marketing Strategy	(ECOM11)
Internet Marketing: 12 Resource Planning	(ECOM12)
Internet Marketing: 13 Managing Your E-Business	(ECOM13)

##### **JAVA 1.2 Series**

	<b>(JVVLIB)</b>
Java 1.2: 1 Writing Java Programs	(JVVC01)
Java 1.2: 2 Java Programming Basics	(JVVC02)
Java 1.2: 3 Using Objects and Arrays	(JVVC03)
Java 1.2: 4 Creating Java Applets	(JVVC04)
Java 1.2: 5 Graphics and User Events	(JVVC05)
Java 1.2: 6 Putting Your Skills to Work	(JVVC06)

##### **Java 2 Enterprise Design Series**

	<b>(J51310)</b>
Java 2 Enterprise Design: 1 Enterprise Foundations	(J51301)
Java 2 Enterprise Design: 2 Modeling Components with JavaBeans	(J51302)
Java 2 Enterprise Design: 3 Enterprise Data and JDBC	(J51303)
Java 2 Enterprise Design: 4 Network and Web Communications	(J51304)
Java 2 Enterprise Design: 5 CORBA, RMI, and DCOM Communications	(J51305)
Java 2 Enterprise Design: 6 Naming, Directory, Trading, and Activation Services	(J51306)
Java 2 Enterprise Design: 7 Messaging and Transaction Services	(J51307)
Java 2 Enterprise Design: 8 Systems Assurance and Security	(J51308)
Java 2 Enterprise Design: 9 Java's Security Features	(J51309)
Java 2 Enterprise Design: 10 Enterprise Web Enabling	(J51310)

## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### TECHNICAL WEB DEVELOPMENT *(CONTINUED)*

##### **Java 2 Enterprise Design Series *(continued)***

Java 2 Enterprise Design: 11 Java Servlets	(J51311)
Java 2 Enterprise Design: 12 JavaServer Pages	(J51312)
Java 2 Enterprise Design: 13 Enterprise Applications and Enterprise JavaBeans	(J51313)
Java 2 Enterprise Design: 14 Advanced Enterprise JavaBeans and Application Integration	(J51314)

##### **Java 2 5.0 Programming Series**

**(J250SE)**

Java 2 5.0 Programming: 1 Fundamentals	(J25001)
Java 2 5.0 Programming: 2 Introducing Data Types and Operators	(J25002)
Java 2 5.0 Programming: 3 Program Control Statements	(J25003)
Java 2 5.0 Programming: 4 Classes, Objects, and Methods	(J25004)
Java 2 5.0 Programming: 5 More Data Types and Operators	(J25005)
Java 2 5.0 Programming: 6 More Methods and Classes	(J25006)
Java 2 5.0 Programming: 7 Inheritance	(J25007)
Java 2 5.0 Programming: 8 Packages and Interfaces	(J25008)
Java 2 5.0 Programming: 9 Exception Handling	(J25009)
Java 2 5.0 Programming: 10 Using I/O	(J25010)
Java 2 5.0 Programming: 11 Multithread Programming	(J25011)
Java 2 5.0 Programming: 12 Enumerations and Autoboxing	(J25012)
Java 2 5.0 Programming: 13 Generics	(J25013)
Java 2 5.0 Programming: 14 Applets and Events	(J25014)

##### **Java 2 Programmer Certification 310-035 Series** **(J25310)**

Java 2 Programmer Certification 310-035: 1 Java and Object-Oriented Fundamentals	(J25301)
Java 2 Programmer Certification 310-035: 2 Declarations, Flow Control, and Exception Handling	(J25302)
Java 2 Programmer Certification 310-035: 3 Classes, Interfaces, Methods, and Garbage Collection	(J25303)
Java 2 Programmer Certification 310-035: 4 Threads	(J25304)
Java 2 Programmer Certification 310-035: 5 The java.lang Package	(J25305)
Java 2 Programmer Certification 310-035: 6 The java.util Package	(J25306)
Java 2 Programmer Certification 310-035: 7 GUI Components and Containers of the java.awt Package	(J25307)
Java 2 Programmer Certification 310-035: 8 Layouts and Event Handlers of the java.awt Package	(J25308)
Java 2 Programmer Certification 310-035: 9 Graphic and Image Elements of the java.awt Package	(J25309)
Java 2 Programmer Certification 310-035: 10 The java.io Package	(J25310)

##### ✓ **Java Web Services Series** **(L\_JAWS)**

✓ Java Web Services: 1 The Web Services Architecture	(L_JA01)
✓ Java Web Services: 2 Creating and Hosting Web Services	(L_JA02)
✓ Java Web Services: 3 Java and Web Services	(L_JA03)
✓ Java Web Services: 4 The Simple Object Access Protocol (SOAP)	(L_JA04)
✓ Java Web Services: 5 The Java APIs for SOAP Messaging (SAAJ)	(L_JA05)
✓ Java Web Services: 6 Java API for XML Messaging (JAXM)	(L_JA06)
✓ Java Web Services: 7 Web Services Description Languages (WSDL)	(L_JA07)
✓ Java Web Services: 8 The Java API for XML-Based RPC (JAX-RPC)	(L_JA08)
✓ Java Web Services: 9 Generating Web Services from Java Code	(L_JA08)
✓ Java Web Services: 10 Generating Java Web Services from WSDL	
✓ Java Web Services: 11 Best Practices and Techniques	(L_JA11)
✓ Java Web Services: 12 EJB, JSP, and Web Services	(L_JA12)
✓ Java Web Services: 13 Service Lifecycle and Message Handlers	(L_JA13)
✓ Java Web Services: 14 SOAP Attachments	(L_JA14)
✓ Java Web Services: 15 Securing Web Services	(L_JA15)

##### **JavaScript Series** **(JAVSCR)**

JavaScript: 1 Start Using JavaScript	(HT5)
JavaScript: 2 Using JavaScript for Interactivity	(HT6)
JavaScript: 3 Using Advanced JavaScript	(HT7)

## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### TECHNICAL WEB DEVELOPMENT (*CONTINUED*)

##### **PHP and MySQL Series**

##### **(PHPSQL)**

PHP and MySQL: 1 Installing Required Software	(PHPS01)
PHP and MySQL: 2 PHP Basics	(PHPS02)
PHP and MySQL: 3 Programming with PHP	(PHPS03)
PHP and MySQL: 4 Creating Dynamic Web Sites	(PHPS04)
PHP and MySQL: 5 SQL and MySQL Basics	(PHPS05)
PHP and MySQL: 6 Advanced SQL and MySQL	(PHPS06)
PHP and MySQL: 7 Error Handling and Debugging	(PHPS07)
PHP and MySQL: 8 Using PHP with MySQL	(PHPS08)
PHP and MySQL: 9 Developing Web Applications	(PHPS08)
PHP and MySQL: 10 Cookies and Sessions	(PHPS10)
PHP and MySQL: 11 Web Application Security	(PHPS11)
PHP and MySQL: 12 Extended Topics	(PHPS12)
PHP and MySQL: 13 Content Management Example	(PHPS13)
PHP and MySQL: 14 User Registration Example	(PHPS14)
PHP and MySQL: 15 E-Commerce Example	(PHPS15)

##### **Sun Java 2 Developer SCJD CX-310-252A/CX-310-027 Series**

##### **(JADV01)**

Sun Java 2 Developer: 1 Designing the Application	(JADV01)
Sun Java 2 Developer: 2 Creating the Application	(JADV02)
Sun Java 2 Developer: 3 Completing the Application	(JADV03)
Sun Java 2 Developer: 4 Exam Resources	(JADV04)

##### **Visual C# Series**

##### **(L\_VISC)**

Visual C#: 1 .NET - What You Need to Know	(L_VI01)
Visual C#: 2 First C# Programs	(L_VI02)
Visual C#: 3 Data Types in C#	(L_VI03)
Visual C#: 4 Operators and Expressions	(L_VI04)
Visual C#: 5 Control Structures	(L_VI05)
Visual C#: 6 Object-Oriented Programming	(L_VI06)
Visual C#: 7 Classes	(L_VI07)
Visual C#: 8 More About Types	(L_VI08)
Visual C#: 9 Methods, Properties and Operators	(L_VI09)
Visual C#: 10 Characters and Strings	(L_VI10)
Visual C#: 11 Arrays and Indexers	(L_VI11)
Visual C#: 12 Inheritance	(L_VI12)
Visual C#: 13 Virtual Methods and Polymorphism	(L_VI13)
Visual C#: 14 Formatting and Conversion	(L_VI14)
Visual C#: 15 Exceptions	(L_VI15)
Visual C#: 16 Interfaces	(L_VI16)
Visual C#: 17 Interfaces and Collections	(L_VI17)
Visual C#: 18 Delegates and Events	(L_VI18)
Visual C#: 19 Introduction to Windows Forms	(L_VI19)

##### **Visual InterDev 6 Series**

##### **(VIDLIB)**

Visual InterDev 6: 1 Learning the Basics	(VIDC01)
Visual InterDev 6: 2 Using HTML	(VIDC02)
Visual InterDev 6: 3 Dynamic Content	(VIDC03)
Visual InterDev 6: 4 Objects and Databases	(VIDC04)
Visual InterDev 6: 5 Database Interaction	(VIDC05)
Visual InterDev 6: 6 Active Server Pages	(VIDC06)
Visual InterDev 6: 7 Controls and Scripts	(VIDC07)
Visual InterDev 6: 8 Testing and Debugging	(VIDC08)
Visual InterDev 6: 9 Management and Design	(VIDC09)

##### **Web Design & Graphics Series**

##### **(WBDSGR)**

Web Design & Graphics: 1 Introduction to Design	(WBDS01)
Web Design & Graphics: 2 Making Your Site Fast and Viewable	(WBDS02)
Web Design & Graphics: 3 Building Your Site with Images	(WBDS03)
Web Design & Graphics: 4 Building Your Site with Formatting	(WBDS04)
Web Design & Graphics: 5 Using Other Tools	(WBDS05)

##### **Web Publishing and Design with HTML 4.01 and XHTML**

##### **(HTMLXH)**

Web Publishing and Design: 1 Getting Organized	(HTML01)
Web Publishing and Design: 2 Basics of HTML and XHTML	(HTML02)
Web Publishing and Design: 3 HTML, XHTML and Cascading Style Sheets (CSS)	(HTML03)
Web Publishing and Design: 4 Advanced Cascading Style Sheets (CSS), Forms, and DHTML	(HTML04)
Web Publishing and Design: 5 Adding Interactivity and Multimedia with HTML and XHTML	(HTML05)

##### **WebSphere 7.0 with Rational Application Developer Series**

##### **(L\_WSRA)**

WebSphere 7.0 with Rational Application Developer: 1 Introduction to Rational Application Developer	(L_WS01)
WebSphere 7.0 with Rational Application Developer: 2 Programming Technologies Overview	(L_WS02)
WebSphere 7.0 with Rational Application Developer: 3 Environment Setup and Preferences	(L_WS03)
WebSphere 7.0 with Rational Application Developer: 4 Projects	(L_WS04)
WebSphere 7.0 with Rational Application Developer: 5 Rational Unified Process (RUP) and Unified Modeling Language (UML)	(L_WS05)
WebSphere 7.0 with Rational Application Developer: 6 Developing Java Applications	(L_WS06)
WebSphere 7.0 with Rational Application Developer: 7 Developing Database Applications	(L_WS07)
WebSphere 7.0 with Rational Application Developer: 8 Developing Graphical User Interface (GUI) Applications	(L_WS08)
WebSphere 7.0 with Rational Application Developer: 9 Developing XML Applications	(L_WS09)
WebSphere 7.0 with Rational Application Developer: 10 Developing JSP/Servlet based Web applications	(L_WS10)



## Combined Business & Technical Course List – September 2007

### TECHNICAL

#### WEB DEVELOPMENT (*CONTINUED*)

WebSphere 7.0 with Rational Application Developer: 11	
Developing Struts-based Web Applications	(L_WS11)
WebSphere 7.0 with Rational Application Developer: 12	
Developing Java Server Faces (JSF)-based Web Applications	(L_WS12)
WebSphere 7.0 with Rational Application Developer: 13	
Developing Enterprise Generation Language (EGL)-based Web Applications	(L_WS13)
WebSphere 7.0 with Rational Application Developer: 14	
Developing Enterprise Java Beans (EJB)-based Web Applications	(L_WS14)
WebSphere 7.0 with Rational Application Developer: 15	
Developing Java 2, Enterprise Edition (J2EE)-based Web Applications	(L_WS15)
WebSphere 7.0 with Rational Application Developer: 16	
Developing Web Services Applications	(L_WS16)
WebSphere 7.0 with Rational Application Developer: 17	
Servers and Server Configuration	(L_WS17)
WebSphere 7.0 with Rational Application Developer: 18	
Debug Local and Remote Applications	(L_WS18)
WebSphere 7.0 with Rational Application Developer: 19	
Enterprise Application Deployment	(L_WS19)
WebSphere 7.0 with Rational Application Developer: 20	
Review and Summary	(L_WS20)

#### **WebSphere Studio Application Developer and J2EE Series**

	<b>(WSAD50)</b>
WebSphere Studio Application Developer and J2EE: 1 Overview	(WSAD01)
WebSphere Studio Application Developer and J2EE: 2 User Interface and Servlet Design	(WSAD02)
WebSphere Studio Application Developer and J2EE: 3 Servlet Development	(WSAD03)
WebSphere Studio Application Developer and J2EE: 4 JavaServer Pages Concepts and Development	(WSAD04)
WebSphere Studio Application Developer and J2EE: 5 Struts and XML/XSL Web Interfaces	(WSAD05)
WebSphere Studio Application Developer and J2EE: 6 Controller, Domain, and Data Mapping Design	(WSAD06)
WebSphere Studio Application Developer and J2EE: 7 Unit and Functional Testing	(WSAD07)

#### **XML Series**

	<b>(XMLCOD)</b>
XML: 1 Viewing and Understanding XML	(XMLC01)
XML: 2 Creating a Basic Document	(XMLC02)
XML: 3 Building DTDs and Checking Documents	(XMLC03)
XML: 4 Entities	(XMLC04)
XML: 5 The Document Object Model	(XMLC05)
XML: 6 CSS and XSL Style Sheets	(XMLC06)

### ADDITIONAL TECHNICAL TOPICS

#### **C Series**

	<b>(CLIB)</b>
C in 21 Days: Week 1	(CLGC01)
C in 21 Days: Week 2	(CLGC02)
C in 21 Days: Week 3	(CLGC03)

#### **Cisco Related Series by MindLeaders BCMSN 642-812 Series**

	<b>(C81206)</b>
Cisco Related Series by MindLeaders BCMSN 642-812: 1	
Practice Exam 1	(C81251)
Cisco Related Series by MindLeaders BCMSN 642-812: 2	
Practice Exam 2	(C81252)
Cisco Related Series by MindLeaders BCMSN 642-812: 3	
Practice Exam 3	(C81253)

#### **Cisco Related Series by MindLeaders BSCI 642-901 Series**

	<b>(C90106)</b>
Cisco Related Series by MindLeaders BSCI 642-901: 1	
Practice Exam 1	(C90151)
Cisco Related Series by MindLeaders BSCI 642-901: 2	
Practice Exam 2	(C90152)
Cisco Related Series by MindLeaders BSCI 642-901: 3	
Practice Exam 3	(C90153)
Cisco Related Series by MindLeaders BSCI 642-901: 4	
Practice Exam 4	(C90154)

#### **Cisco Related Series by MindLeaders ISCW 642-825 Series**

	<b>(C82506)</b>
Cisco Related Series by MindLeaders ISCW 642-825: 1	
Practice Exam 1	(C82551)
Cisco Related Series by MindLeaders ISCW 642-825: 2	
Practice Exam 2	(C82552)
Cisco Related Series by MindLeaders ISCW 642-825: 3	
Practice Exam 3	(C82553)

#### **Cisco Related Series by MindLeaders ONT 642-845 Series**

	<b>(C84506)</b>
Cisco Related Series by MindLeaders ONT 642-845: 1	
Practice Exam 1	(C84551)
Cisco Related Series by MindLeaders ONT 642-845: 2	
Practice Exam 2	(C84552)
Cisco Related Series by MindLeaders ONT 642-845: 3	
Practice Exam 3	(C84553)
Cisco Related Series by MindLeaders ONT 642-845: 4	
Practice Exam 4	(C84554)

## Combined Business & Technical Course List – September 2007

### ADDITIONAL TECHNICAL TOPICS (CONTINUED)

#### **Cisco Related Series by MindLeaders: BCMSN 642-811**

<b>Series</b>	<b>(BCMSNF)</b>
BCMSN 642-11: 1 Switched Networks, VLANs, and Trunks	(BCMS01)
BCMSN 642-11: 2 Spanning Tree Protocol	(BCMS02)
BCMSN 642-11: 3 Enhancements to STP	(BCMS03)
BCMSN 642-11: 4 Multilayer Switching	(BCMS04)
BCMSN 642-11: 5 Availability and Redundancy	(BCMS05)
BCMSN 642-11: 6 Multicasts	(BCMS06)
BCMSN 642-11: 7 Networks Quality of Service	(BCMS07)
BCMSN 642-11: 8 QoS Configurations and Verification	(BCMS08)
BCMSN 642-11: 9 MLS Optimization and Security	(BCMS09)
BCMSN 642-11: 10 Metro Ethernet	(BCMS10)
BCMSN 642-11: 11 Practice Exams	(BCMS11)

#### **Cisco Related Series by MindLeaders: BCRAN 642-821**

<b>Series</b>	<b>(BCRANF)</b>
BCRAN 642-821: 1 WAN Technologies, Components, and AAA Security	(BCRA01)
BCRAN 642-821: 2 PPP Authentication & Network Address Translation	(BCRA02)
BCRAN 642-821: 3 Modems and Asynchronous Connections	(BCRA03)
BCRAN 642-821: 4 Using ISDN Connections	(BCRA04)
BCRAN 642-821: 5 Using Frame Relay Connections	(BCRA05)
BCRAN 642-821: 6 Dial-on Demand and Broadband	(BCRA06)
BCRAN 642-821: 7 Enabling Backup Connections and Management of Traffic	(BCRA07)
BCRAN 642-821: 8 Securing the Network with VPNs	(BCRA08)
BCRAN 642-821: 9 Practice Exams	(BCRA09)

#### **Cisco Related Series by MindLeaders CCNA 640-801 Series** **(CCNAFT)**

CCNA 640-801: 1 The Open System Interconnect Model (OSI)	(CCNA01)
CCNA 640-801: 2 Hardware and the OSI Reference Model	(CCNA02)
CCNA 640-801: 3 Wide Area Network Protocols	(CCNA03)
CCNA 640-801: 4 TCP/IP Technologies	(CCNA04)
CCNA 640-801: 5 Understanding Layer 2 Switching Technologies	(CCNA05)
CCNA 640-801: 6 Understanding Layer 3 Router Technologies	(CCNA06)
CCNA 640-801: 7 Configuring a Cisco Switch	(CCNA07)
CCNA 640-801: 8 Configuring a Cisco Router	(CCNA08)
CCNA 640-801: 9 Creating and Applying Additional Router Configurations	(CCNA09)
CCNA 640-801: 10 Practice Exam	(CCNA10)

#### **Cisco Related Series by MindLeaders: BSCI 642-801**

<b>Series</b>	<b>(BSCIFT)</b>
BSCI 642-801: 1 Routing Principles	(BSCI01)
BSCI 642-801: 2 Extending IP Addresses	(BSCI02)
BSCI 642-801: 3 Implementing OSPF in a Single Area	(BSCI03)
BSCI 642-801: 4 Interconnecting OSPF Areas	(BSCI04)
BSCI 642-801: 5 Applying Integrated IS-IS	(BSCI05)
BSCI 642-801: 6 Employing Enhanced IGRP	(BSCI06)
BSCI 642-801: 7 Configuring Border Gateway Protocol	(BSCI07)
BSCI 642-801: 8 Scaling BGP Networks	(BSCI08)
BSCI 642-801: 9 Routing Update Optimization & Redistribution	(BSCI09)
BSCI 642-801: 10 Practice Exam	(BSCI10)

#### **Cisco Related Series by MindLeaders: CIT 642-831**

<b>Series</b>	<b>(CCITFT)</b>
CIT 642-831: 1 Networking Principles and Technologies	(CCIT01)
CIT 642-831: 2 TCP/IP	(CCIT02)
CIT 642-831: 3 Windows Troubleshooting	(CCIT03)
CIT 642-831: 4 The Physical and Data Link Layer	(CCIT04)
CIT 642-831: 5 Virtual LANS	(CCIT05)
CIT 642-831: 6 Serial Links	(CCIT06)
CIT 642-831: 7 Routing Protocols	(CCIT07)
CIT 642-831: 8 ISDN	(CCIT08)
CIT 642-831: 9 Practice Exams	(CCIT09)

#### **CISSP Security Professional Series** **(CISSPS)**

CISSP Security Professional: 1 Access Control Systems and Methodology	(CISS01)
CISSP Security Professional: 2 Telecommunication and Network Security	(CISS02)
CISSP Security Professional: 3 Security Management and Practices	(CISS03)
CISSP Security Professional: 4 Applications and Systems Development Security	(CISS04)
CISSP Security Professional: 5 Cryptography, Security Architecture, and Security Models	(CISS05)
CISSP Security Professional: 6 Operations Security	(CISS06)
CISSP Security Professional: 7 Business Continuity and Disaster Recovery Planning	(CISS07)
CISSP Security Professional: 8 Law, Investigation, Ethics, and Physical Security	(CISS08)
CISSP Security Professional: 9 Practice Exams	(CISS09)

#### **Client/Server** **(CST001)**

Client/Server: Technology for Managers	(CSTC01)
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## Combined Business & Technical Course List – September 2007

### ADDITIONAL TECHNICAL TOPICS (CONTINUED)

#### **CompTIA A+ Depot Technician 220-604 Series (604APL)**

CompTIA A+ Depot Technician 220-604: 1 Practice Exam 1	(604a51)
CompTIA A+ Depot Technician 220-604: 2 Practice Exam 2	(604a52)
CompTIA A+ Depot Technician 220-604: 3 Practice Exam 3	(604a53)
CompTIA A+ Depot Technician 220-604: 4 Practice Exam 4	(604a54)
CompTIA A+ Depot Technician 220-604: 5 Practice Exam 5	(604a55)
CompTIA A+ Depot Technician 220-604: 6 Practice Exam 6	(604a56)

#### **CompTIA A+ Essentials 220-601 Series (AESSEN)**

CompTIA A+ Essentials 220-601: 1 Practice Exam 1	(AESS51)
CompTIA A+ Essentials 220-601: 2 Practice Exam 2	(AESS52)
CompTIA A+ Essentials 220-601: 3 Practice Exam 3	(AESS53)
CompTIA A+ Essentials 220-601: 4 Practice Exam 4	(AESS54)
CompTIA A+ Essentials 220-601: 5 Practice Exam 5	(AESS55)
CompTIA A+ Essentials 220-601: 6 Practice Exam 6	(AESS56)

#### **CompTIA A+ IT Technician 220-602 Series (602APL)**

CompTIA A+ IT Technician 220-602: 1 Practice Exam 1	(602A51)
CompTIA A+ IT Technician 220-602: 2 Practice Exam 2	(602A52)
CompTIA A+ IT Technician 220-602: 3 Practice Exam 3	(602A53)
CompTIA A+ IT Technician 220-602: 4 Practice Exam 4	(602A54)
CompTIA A+ IT Technician 220-602: 5 Practice Exam 5	(602A55)

#### **CompTIA A+ Remote Support Technician 220-603 Series (603APL)**

CompTIA A+ Remote Support Technician 220-603: 1 Practice Exam 1	(603A51)
CompTIA A+ Remote Support Technician 220-603: 2 Practice Exam 2	(603A52)
CompTIA A+ Remote Support Technician 220-603: 3 Practice Exam 3	(603A53)
CompTIA A+ Remote Support Technician 220-603: 4 Practice Exam 4	(603A54)
CompTIA A+ Remote Support Technician 220-603: 5 Practice Exam 5	(603A55)
CompTIA A+ Remote Support Technician 220-603: 6 Practice Exam 6	(603A56)

#### **CompTIA Network+ 2005 (N10-003) Series (NWPLUS)**

CompTIA Network+ 2005 (N10-003): 1 Network Fundamentals and Operating Systems	(NWPL01)
CompTIA Network+ 2005 (N10-003): 2 Network Media	(NWPL02)
CompTIA Network+ 2005 (N10-003): 3 Network Devices	(NWPL03)
CompTIA Network+ 2005 (N10-003): 4 Wireless Technologies	(NWPL04)
CompTIA Network+ 2005 (N10-003): 5 The OSI Model	(NWPL05)
CompTIA Network+ 2005 (N10-003): 6 TCP/IP Fundamentals	(NWPL06)
CompTIA Network+ 2005 (N10-003): 7 TCP/IP Configuration and Utilities	(NWPL07)
CompTIA Network+ 2005 (N10-003): 8 Network and Remote Access Service	(NWPL08)
CompTIA Network+ 2005 (N10-003): 9 Network Infrastructure and Security	(NWPL09)
CompTIA Network+ 2005 (N10-003): 10 Fault Management and Disaster Recovery	(NWPL10)
CompTIA Network+ 2005 (N10-003): 11 Troubleshooting	(NWPL11)

#### **CompTIA Network+ 2005 (N10-003) Series (NWPLUS)**

CompTIA Network+ 2005 (N10-003): 1 Network Fundamentals and Operating Systems	(NWPL01)
CompTIA Network+ 2005 (N10-003): 2 Network Media	(NWPL02)
CompTIA Network+ 2005 (N10-003): 3 Network Devices	(NWPL03)
CompTIA Network+ 2005 (N10-003): 4 Wireless Technologies	(NWPL04)
CompTIA Network+ 2005 (N10-003): 5 The OSI Model	(NWPL05)
CompTIA Network+ 2005 (N10-003): 6 TCP/IP Fundamentals	(NWPL06)
CompTIA Network+ 2005 (N10-003): 7 TCP/IP Configuration and Utilities	(NWPL07)
CompTIA Network+ 2005 (N10-003): 8 Network and Remote Access Service	(NWPL08)
CompTIA Network+ 2005 (N10-003): 9 Network Infrastructure and Security	(NWPL09)
CompTIA Network+ 2005 (N10-003): 10 Fault Management and Disaster Recovery	(NWPL10)
CompTIA Network+ 2005 (N10-003): 11 Troubleshooting	(NWPL11)



## Combined Business & Technical Course List – September 2007

### ADDITIONAL TECHNICAL TOPICS (CONTINUED)

<b>CompTIA Server+ 2005 (SK0-002) Series</b>	<b>(SVRPLS)</b>	<b>FOCUS Series</b>	<b>(FOCSER)</b>
CompTIA Server+ 2005 (SK0-002): 1 Server Basics	(SVRP01)	FOCUS: 1 Getting Started	(FOCS01)
CompTIA Server+ 2005 (SK0-002): 2 Server Availability	(SVRP02)	FOCUS: 2 Working with FOCUS	(FOCS02)
CompTIA Server+ 2005 (SK0-002): 3 Multiprocessing and Server Memory	(SVRP03)	FOCUS: 3 Basic Report Preparation	(FOCS03)
CompTIA Server+ 2005 (SK0-002): 4 Server Bus Architecture	(SVRP04)	FOCUS: 4 Creating Simple Reports	(FOCS04)
CompTIA Server+ 2005 (SK0-002): 5 SCSI Systems	(SVRP05)	FOCUS: 5 Creating Complex Reports	(FOCS05)
CompTIA Server+ 2005 (SK0-002): 6 IDE/ATA and RAID Systems	(SVRP06)	FOCUS: 6 Additional Reporting Techniques	(FOCS06)
CompTIA Server+ 2005 (SK0-002): 7 Advanced Storage Arrays	(SVRP07)	FOCUS: 7 Fundamentals of Graphs	(FOCS07)
CompTIA Server+ 2005 (SK0-002): 8 Installing Hardware	(SVRP08)	FOCUS: 8 Advanced Graph Topics	(FOCS08)
CompTIA Server+ 2005 (SK0-002): 9 Server Management and Configuration	(SVRP09)	FOCUS: 9 Data Manipulation for Reporting	(FOCS09)
CompTIA Server+ 2005 (SK0-002): 10 Preparing the Server for Service	(SVRP10)	FOCUS: 10 Advanced Screening Techniques	(FOCS10)
CompTIA Server+ 2005 (SK0-002): 11 Upgrading the Basic System	(SVRP11)	FOCUS: 11 Creating File Definitions	(FOCS11)
CompTIA Server+ 2005 (SK0-002): 12 Adapters, Peripherals, Monitoring Agents and Service Tools	(SVRP12)	FOCUS: 12 Adjusting File Definitions	(FOCS12)
CompTIA Server+ 2005 (SK0-002): 13 Maintenance and Environmental Issues	(SVRP13)	FOCUS: 13 Accessing External Files	(FOCS13)
CompTIA Server+ 2005 (SK0-002): 14 Server Problem Determination	(SVRP14)	FOCUS: 14 Basic MODIFY Requests	(FOCS14)
CompTIA Server+ 2005 (SK0-002): 15 Troubleshooting	(SVRP15)	FOCUS: 15 Segment Modification	(FOCS15)
CompTIA Server+ 2005 (SK0-002): 16 Disaster Recovery	(SVRP16)	FOCUS: 16 Complex MODIFY Requests	(FOCS16)
CompTIA Server+ 2005 (SK0-002): 17 Practice Exams	(SVRP17)	FOCUS: 17 Additional File Maintenance	(FOCS17)
		FOCUS: 18 Dialogue Manager and FIDEL	(FOCS18)
		FOCUS: 19 More Features of FIDEL	(FOCS19)
		FOCUS: 20 MAINTAIN Facility	(FOCS20)
		FOCUS: 21 Completing a MAINTAIN Application	(FOCS21)
<b>Data Warehousing Series</b>	<b>(DWHLIB)</b>	<b>Linux Series</b>	<b>(LPI1UX)</b>
Data Warehousing: 1 Concepts	(DWHC01)	Linux: 1 Partitions and the Boot Process	(LPI101)
Data Warehousing: 2 Management	(DWHC02)	Linux: 2 File Management	(LPI102)
		Linux: 3 GNU and Linux Commands	(LPI103)
		Linux: 4 File System Maintenance	(LPI104)
		Linux: 5 Users and Groups	(LPI105)
		Linux: 6 Text Streams	(LPI106)
		Linux: 7 Permissions	(LPI107)
		Linux: 8 Administration and Documentation	(LPI108)
		Linux: 9 Backup and Restore	(LPI109)
<b>DB2 Universal Database Series</b>	<b>(DEEBEE)</b>	<b>Linux Red Hat Technician RHCT RH202 Series</b>	<b>(RHCTLX)</b>
DB2 Universal Database: 1 Features of DB2	(DEEB01)	Linux Red Hat Technician RHCT RH202: 1 RHCT Prerequisites	(RHCT01)
DB2 Universal Database: 2 Installing and Configuring DB2	(DEEB02)	Linux Red Hat Technician RHCT RH202: 2 Installation	(RHCT02)
DB2 Universal Database: 3 DBC Instances, Server Communication, and Clients	(DEEB03)	Linux Red Hat Technician RHCT RH202: 3 Advanced Installation	(RHCT03)
DB2 Universal Database: 4 Data Security and Database Creation	(DEEB04)	Linux Red Hat Technician RHCT RH202: 4 Basic Configuration and Administration	(RHCT04)
DB2 Universal Database: 5 Creating Table Spaces and Accessing Data	(DEEB05)	Linux Red Hat Technician RHCT RH202: 5 Kernel, User, and Recovery Administration	(RHCT05)
DB2 Universal Database: 6 SQL and Design Consideration	(DEEB06)	Linux Red Hat Technician RHCT RH202: 6 The X Window System	(RHCT06)
DB2 Universal Database: 7 System Tools and Recovery Concepts	(DEEB07)	Linux Red Hat Technician RHCT RH202: 7 Linux Network Clients	(RHCT07)
DB2 Universal Database: 8 Moving and Replicating Data	(DEEB08)	Linux Red Hat Technician RHCT RH202: 8 Exam Practice	(RHCT08)
DB2 Universal Database: 9 Monitoring DB2 Performance	(DEEB09)		

## Combined Business & Technical Course List – September 2007

### ADDITIONAL TECHNICAL TOPICS (CONTINUED)

#### Notes 5 Programming Series

Notes 5 Programming: 1 Designing in Domino	(N5PR01)
Notes 5 Programming: 2 Pages and Forms	(N5PR02)
Notes 5 Programming: 3 Organizing Info	(N5PR03)
Notes 5 Programming: 4 Scripting	(N5PR04)
Notes 5 Programming: 5 LotusScript	(N5PR05)
Notes 5 Programming: 6 Java	(N5PR06)

#### Novell 560 CNE Series

Novell 560 CNE: 1 NetWare Basics	(560C01)
Novell 560 CNE: 2 Installation	(560C02)
Novell 560 CNE: 3 Using NDS	(560C03)
Novell 560 CNE: 4 File System	(560C04)
Novell 560 CNE: 5 NDS Security	(560C05)
Novell 560 CNE: 6 File Security	(560C06)
Novell 560 CNE: 7 ZENworks	(560C07)
Novell 560 CNE: 8 Advanced ZENworks	(560C08)
Novell 560 CNE: 9 Distributed Printing	(560C09)

#### Novell 570 CNE Advanced Administration Series (570CNE)

Novell 570 CNE Advanced Administration: 1 Upgrading or Migrating	(570C01)
Novell 570 CNE Advanced Administration: 2 Managing the Server	(570C02)
Novell 570 CNE Advanced Administration: 3 The File System	(570C03)
Novell 570 CNE Advanced Administration: 4 NSS and Backup	(570C04)
Novell 570 CNE Advanced Administration: 5 Memory and CPU Performance	(570C05)
Novell 570 CNE Advanced Administration: 6 Disk and Network Performance	(570C06)

#### Object-Oriented Analysis and Design Series

Object-Oriented Analysis and Design: 1 Intro	(OADC01)
Object-Oriented Analysis and Design: 2 System	(OADC02)

#### OOP Using C++ Series

OOP Using C++: Week 1	(CP1)
OOP Using C++: Week 2	(CP2)
OOP Using C++: Week 3	(CP3)

#### Oracle Series (ORD001)

Oracle: 1 Introduction to PL/SQL	(PLSC01)
Oracle: 2 Overview of Developer/2000	(ORDC01)
Oracle: 3 Forms 4.5 and Reports 2.5	(ORDC02)
Oracle: 4 Graphics 2.5 and Procedure Builder 1.5	(ORDC03)
Oracle: 5 Developer/2000 Applications	(ORDC04)
Oracle: 6 Developer/2000 Integration	(ORDC05)

#### Oracle 10g Administration Series

Oracle 10g Administration: 1 Oracle Architectural Components	(L_O101)
Oracle 10g Administration: 2 Oracle Server Introduction(L_O102)	
Oracle 10g Administration: 3 Database Architecture, Creation and Interfaces	(L_O103)
Oracle 10g Administration: 4 Database Control and Storage Structures	(L_O104)
Oracle 10g Administration: 5 Managing Users and Schemas	(L_O105)
Oracle 10g Administration: 6 Data Management	(L_O106)
Oracle 10g Administration: 7 PL/SQL	(L_O107)
Oracle 10g Administration: 8 Database Security Management	(L_O108)
Oracle 10g Administration: 9 Oracle Net Services	(L_O109)
Oracle 10g Administration: 10 Oracle Shared Server	(L_O110)
Oracle 10g Administration: 11 Database Performance Monitoring	(L_O111)
Oracle 10g Administration: 12 Database Maintenance	(L_O112)
Oracle 10g Administration: 13 Database Undo Management	(L_O113)
Oracle 10g Administration: 14 Database Locking Conflicts	(L_O114)
Oracle 10g Administration: 15 Database Backup and Recovery Concepts	(L_O115)
Oracle 10g Administration: 16 Database Backups	(L_O116)
Oracle 10g Administration: 17 Database Recovery	(L_O117)

#### Oracle8 Series

Oracle8: 1 Installing Oracle	(OR1)
Oracle8: 2 Database Management	(OR2)
Oracle8: 3 Building Databases	(OR3)
Oracle8: 4 Files, Data, and Users	(OR4)
Oracle8: 5 Database Schema Objects	(OR5)
Oracle8: 6 Processes and Security	(OR6)
Oracle8: 7 Backup and Recovery	(OR7)

#### Oracle9i Database Fundamentals 1Z0-031 Series

Oracle9i Database Fundamentals 1Z0-031: 1 Oracle Architecture and Tools	(OR3101)
Oracle9i Database Fundamentals 1Z0-031: 2 Managing Instances and Creating Databases	(OR3102)
Oracle9i Database Fundamentals 1Z0-031: 3 Managing the Database Structure	(OR3103)
Oracle9i Database Fundamentals 1Z0-031: 4 Managing Tablespaces and Datafiles	(OR3104)
Oracle9i Database Fundamentals 1Z0-031: 5 Managing Storage Structures and Undo Data	(OR3105)
Oracle9i Database Fundamentals 1Z0-031: 6 Managing Tables	(OR3106)
Oracle9i Database Fundamentals 1Z0-031: 7 Managing Indexes and Data Integrity	(OR3107)
Oracle9i Database Fundamentals 1Z0-031: 8 Managing Users and Profiles	(OR3108)
Oracle9i Database Fundamentals 1Z0-031: 9 Managing Privileges and Roles	(OR3109)
Oracle9i Database Fundamentals 1Z0-031: 10 Exam Preparation	(OR3110)

## Combined Business & Technical Course List – September 2007

### ADDITIONAL TECHNICAL TOPICS *(CONTINUED)*

<b>Oracle9i SQL 1Z0-007 Series</b>	<b>(ORO79I)</b>
Oracle9i SQL 1Z0-007: 1 Introduction to SQL	(OR0701)
Oracle9i SQL 1Z0-007: 2 Intermediate Queries	(OR0702)
Oracle9i SQL 1Z0-007: 3 Queries with Single-Row Functions	(OR0703)
Oracle9i SQL 1Z0-007: 4 Combining Tables	(OR0704)
Oracle9i SQL 1Z0-007: 5 Grouping and Summarizing Data	(OR0705)
Oracle9i SQL 1Z0-007: 6 Advanced Queries and View	(OR0706)
Oracle9i SQL 1Z0-007: 7 Working with Data	(OR0707)
Oracle9i SQL 1Z0-007: 8 Creating Tables and Constraints	(OR0708)
Oracle9i SQL 1Z0-007: 9 Database Objects and User Security	(OR0709)
Oracle9i SQL 1Z0-007: 10 SQL *Plus & iSQL *Plus Reporting and PL/SQL	(OR0710)
Oracle9i SQL 1Z0-007: 11 Practice Exam	(OR0711)

<b>PowerBuilder 9 Advanced Development Series</b>	<b>(PB9LIB)</b>
PowerBuilder 9 Advanced Development: 1 Source Code Control	(PB9L01)
PowerBuilder 9 Advanced Development: 2 Deploying Applications and Using InfoMaker	(PB9L02)
PowerBuilder 9 Advanced Development: 3 Coding Techniques	(PB9L03)
PowerBuilder 9 Advanced Development: 4 Techniques for Using DataWindows	(PB9L04)
PowerBuilder 9 Advanced Development: 5 Graphic DataWindows and XML DataWindows	(PB9L05)

<b>Rational Unified Process Series</b>	<b>(RATION)</b>
Rational Unified Process: 1 Understanding the RUP	(RATI01)
Rational Unified Process: 2 Inception and Elaboration Phases	(RATI02)
Rational Unified Process: 3 Construction and Transition Phases	(RATI03)
Rational Unified Process: 4 Adopting the RUP	(RATI04)
Rational Unified Process: 5 Planning an Iterative Project	(RATI05)
Rational Unified Process: 6 RUP for Project Managers, Analysts, and Architects	(RATI06)
Rational Unified Process: 7 RUP for Developers and Testers	(RATI07)

<b>RDBMS</b>	<b>(RDBLIB)</b>
RDBMS Fundamentals: Database Principles	(RDBC01)

<b>RPG IV Programming Series</b>	<b>(RPGIVP)</b>
RPG IV Programming: 1 Introduction to RPG	(RPGI01)
RPG IV Programming: 2 Getting Started with RPG	(RPGI02)
RPG IV Programming: 3 Defining Data	(RPGI03)
RPG IV Programming: 4 Arithmetic Operations	(RPGI04)
RPG IV Programming: 5 Flow of Control	(RPGI05)
RPG IV Programming: 6 Externally Described Files	(RPGI06)
RPG IV Programming: 7 File Access and Record Manipulation	(RPGI07)
RPG IV Programming: 8 Interactive applications	(RPGI08)
RPG IV Programming: 9 Tables and Arrays	(RPGI09)
RPG IV Programming: 10 Modular Programming	(RPGI10)
RPG IV Programming: 11 Advanced Data Definition	(RPGI11)
RPG IV Programming: 12 Advanced Techniques	(RPGI12)
RPG IV Programming: 13 Maintaining the Past	(RPGI13)

<b>SAS 8 Series</b>	<b>(SASSER)</b>
SAS 8: 1 Introduction	(SASS01)
SAS 8: 2 Using SAS	(SASS02)
SAS 8: 3 Data Manipulation	(SASS03)
SAS 8: 4 DATA Step Programming	(SASS04)
SAS 8: 5 Results	(SASS05)
SAS 8: 6 Display Manager System	(SASS06)
SAS 8: 7 Data Libraries	(SASS07)
SAS 8: 8 Inputting Data and PROC SQL	(SASS08)
SAS 8: 9 Combining and Updating Data Sets	(SASS09)

<b>SAS Series</b>	<b>(SASSIX)</b>
SAS: 1 Introduction	(SAS601)
SAS: 2 Using SAS	(SAS602)
SAS: 3 Data Manipulation	(SAS603)
SAS: 4 DATA Step Programming	(SAS604)
SAS: 5 Results	(SAS605)
SAS: 6 Display Manager System	(SAS606)
SAS: 7 Data Libraries	(SAS607)
SAS: 8 Inputting Data and PROC SQL	(SAS608)
SAS: 9 Combining and Updating Data Sets	(SAS609)

<b>Security+ Series</b>	<b>(SCRTYP)</b>
Security+: 1 Exam Basics	(SCRT01)
Security+: 2 General Security Concepts	(SCRT02)
Security+: 3 Remote Access and Wireless LANs	(SCRT03)
Security+: 4 E-Mail, Internet, and File Security	(SCRT04)
Security+: 5 Infrastructure Security	(SCRT05)
Security+: 6 Security Baselines	(SCRT06)
Security+: 7 Cryptography	(SCRT07)
Security+: 8 Operational Security	(SCRT08)
Security+: 9 Organizational Security	(SCRT09)
Security+: 10 Practice Exam	(SCRT10)



## Combined Business & Technical Course List – September 2007

### ADDITIONAL TECHNICAL TOPICS *(CONTINUED)*

#### **Solaris 8 System Administrator 310-011 Series (SLR8SA)**

Solaris 8 System Administrator 310-011: 1 Installation, Initialization, and Shutdown	(SLR801)
Solaris 8 System Administrator 310-011: 2 The Boot Process and Boot PROM	(SLR802)
Solaris 8 System Administrator 310-011: 3 User and Software Package Administration	(SLR803)
Solaris 8 Package Administration 310-011: 4 System Security and Remote Connection	(SLR804)
Solaris Package Administration 310-011: 5 Process Control	(SLR805)
Solaris 8 System Administrator 310-011: 6 File Systems, Files, and Directories	(SLR806)
Solaris 8 System Administrator 310-011: 7 Disk Configuration	(SLR807)
Solaris 8 System Administrators 310-011: 8 Backup and Recovery	(SLR808)
Solaris 8 System Administrator 310-011: 9 vi Editor and Command Syntax	(SLR809)
Solaris 8 System Administrator 310-011:10 LP Print Service	(SLR810)
Solaris 8 System Administrator 310-011:11 Practice Exam	(SLR811)

#### **Solaris 9 System Administrator 310-014/310-015 Series (SOLARA)**

Solaris 9 System Administrator 310-014/310-015: 1 Installation and Maintenance	(SOLA01)
Solaris 9 System Administrator 310-014/310-015: 2 The User Environment and System Security	(SOLA02)
Solaris 9 System Administrator 310-014/310-015: 3 File and Disk Administration	(SOLA03)
Solaris 9 System Administrator 310-014/310-015: 4 Backups, Printing, and the Network Environment	(SOLA04)
Solaris 9 System Administrator 310-014/310-015: 5 Access Control, Syslog, and Advanced Disk Management	(SOLA05)
Solaris 9 System Administrator 310-014/310-015: 6 Network File System and Name Services	(SOLA06)
Solaris 9 System Administrator 310-014/310-015: 7 Practice Exams	(SOLA07)

#### **SQL for the Windows Environment Series (SQLWFR)**

SQL for the Windows Environment: 1 Introduction to Databases and SQL	(SQLW01)
SQL for the Windows Environment: 2 Filtering Data	(SQLW02)
SQL for the Windows Environment: 3 Calculations and Functions	(SQLW03)
SQL for the Windows Environment: 4 Summarizing Data	(SQLW04)
SQL for the Windows Environment: 5 Groups and Queries	(SQLW05)
SQL for the Windows Environment: 6 Joins	(SQLW06)
SQL for the Windows Environment: 7 Data and Tables	(SQLW07)
SQL for the Windows Environment: 8 Views and Stored Procedures	(SQLW08)
SQL for the Windows Environment: 9 Transaction Processing and Cursors	(SQLW09)
SQL for the Windows Environment:10 Advanced SQL Functions	(SQLW10)

#### **Sybase Series (SYBLIB)**

Sybase: 1 Introduction to Sybase	(SYBC01)
Sybase: 2 Using SQL Server	(SYBC02)
Sybase: 3 System Administration	(SYBC03)
Sybase: 4 User Administration	(SYBC04)
Sybase: 5 Programming with T-SQL	(SYBC05)
Sybase: 6 Querying Databases with T-SQL	(SYBC06)
Sybase: 7 T-SQL Commands	(SYBC07)

#### **UML 2.0 Series (UMLDTE)**

UML 2.0: 1 Understanding UML	(UMLD01)
UML 2.0: 2 Working with Class Diagrams	(UMLD02)
UML 2.0: 3 Working with Common Diagrams	(UMLD03)
UML 2.0: 4 Working with Specialized Diagrams	(UMLD04)

#### **UNIX Systems Series (UNXLIB)**

UNIX: 1 Introduction to UNIX	(UNXTC1)
UNIX: 2 Shells: Bourne, Korn, and C	(UNXTC3)
UNIX: 3 Shell Programming	(UNXTC4)
UNIX: 4 System Administration I	(UNXTC5)
UNIX: 5 System Administration II	(UNXTC6)
UNIX: 6 Process Management	(UNXTC7)

## Combined Business & Technical Course List – September 2007

### ADDITIONAL TECHNICAL TOPICS *(CONTINUED)*

<b>Visual Basic 2005</b>	<b>(L_VBAS)</b>
Visual Basic 2005: 1 .NET Platform Architecture	(L_VB01)
Visual Basic 2005: 2 Managed Type Fundamentals	(L_VB02)
Visual Basic 2005: 3 Objects, Values, and Memory	(L_VB03)
Visual Basic 2005: 4 Reflection and Attributes	(L_VB04)
Visual Basic 2005: 5 Delegates and Events	(L_VB05)
Visual Basic 2005: 6 Asynchronous Execution	(L_VB06)
Visual Basic 2005: 7 Assemblies	(L_VB07)
Visual Basic 2005: 8 Windows Forms	(L_VB08)
Visual Basic 2005: 9 Code Access Security	(L_VB09)

<b>Visual Basic 6 Series</b>	<b>(VB6LIB)</b>
Visual Basic 6.0: 1 Programming Basics	(V6BC01)
Visual Basic 6.0: 2 Controls and Coding	(V6BC02)
Visual Basic 6.0: 3 Coding the Details	(V6BC03)
Visual Basic 6.0: 4 Lists and More Controls	(V6BC04)
Visual Basic 6.0: 5 Using Supplied Tools	(V6BC05)
Visual Basic 6.0: 6 Data Files and Printing	(V6BC06)
Visual Basic 6.0: 7 Program Tuning	(V6BC07)
Visual Basic 6.0: 8 Delivering the Program	(V6BC08)

<b>Windows 2000 Basics</b>	<b>(WINSLIB)</b>
Windows 2000 Basics: Server	(WINB02)

<b><u>Total Number of Courses</u></b>	
<b>Total Number of Technical Courses:</b>	<b>1,078</b>
<b>Total Number of Business Courses:</b>	<b>691</b>
<b>Total:</b>	<b>1,769</b>

## Proposed Development Schedule As Of September 2007\*

**Access 2007 Advanced (December 2007)**

Access 2007 offers many more powerful features than a beginning user first touches. This series will explore some of the more powerful abilities of Access, including pivot tables and charts, graphs, forms, security, multitable and crosstab queries, macros, and more.

**AJAX (December 2007)**

Asynchronous JavaScript and XML is one of the most popular current programming techniques used in web application development. Use this series to learn how to build interactive, exciting, fast apps for your web site programming.

**Communicate with Power (December 2007)**

Most people's jobs include working with a lot of people who are coworkers from across the company (or even from other companies). Many times, doing your job properly depends upon other people doing the things or having the information you need. How can you persuade, influence, and inform other people in ways that will make things happen? This series will talk about how to spark action and motivation from others, especially ones who are not in a direct line of command with you.

**CompTIA A+ Essentials 220-601 (December 2007)**

This series will give you the study guide you need for the CompTIA A+ Essentials exam, which is the first of two exams now required to earn CompTIA A+ certification. This certification validates the knowledge and skills of entry-level computer service technicians. It is an international, vendor-neutral certification recognized by major hardware and software vendors, distributors and resellers. CompTIA A+ certification confirms a technician's ability to perform tasks such as installation, configuration, diagnosing, preventive maintenance and basic networking.

**Outlook 2007 (March 2008)**

Outlook is the most common email application in the world. And it includes many features beyond just email, including the calendar, meeting management, tasks, and contact information, that can all interact with each other. This series will examine all of these features and more in the latest version of Outlook that has been released with the Office 2007 package.

**PowerPoint 2007 (December 2007)**

Office 2007 includes the latest version of PowerPoint, the presentation creation package that helps add visual impact and dynamic information to your presentations. This series will walk you through creating your own presentations.

**Project Management Effectiveness (December 2007)**

This series goes beyond the basic mechanics of project management and focuses on the people side of getting projects accomplished. What can you do, who can you talk to, and how can you communicate with them to ensure your project progresses as smoothly as possible? Look to this series for topics such as communicating, documenting, emailing, influencing team members across all departments, and balancing multiple projects.

**SharePoint 2007 (December 2007)**

SharePoint 2007 is a content and information management system for your organization. This course will help you use your SharePoint 2007 sites to share documents, collaborate on processes and materials, and find and share data throughout your organization.